

## **Problems with Buying or Financing a Car?**

*Submit comments online or attend a free workshop on August 2 in Texas*

Did you get a fair deal when you bought, financed or leased your car? If not, the United States Federal Trade Commission (FTC) wants to hear from you.

The FTC has received the authority to examine and address auto dealer practices and welcomes comments from the public to learn more about issues consumers have had purchasing, financing, or leasing a motor vehicle.

Some possible issues you may have experienced:

- High-pressure sales tactics
- Confusing or misleading sales terms
- Extra products or charges that you did not know about or did not want that were added to your sales agreement
- Dealer attempts to alter the loan or sale terms after you purchased the car
- Hidden defects on a used vehicle that were not disclosed at the time of sale
- Unfair or unsafe attempts to repossess your vehicle

**Submit your comments online at**

<https://ftcpublic.commentworks.com/ftc/motorvehiclesroundtables2/>

As part of the effort to determine if stronger consumer protections are needed, the FTC will hold the second of a series of roundtables on these issues in August 2 and 3 in San Antonio, Texas. In particular, this roundtable will look at abuses military personnel have experienced related to buying and financing cars as well as programs to increase financial literacy for consumers and fair lending practices.

Consumer advocates and auto industry representatives will participate in panel discussions at the roundtable sessions. The public can attend to observe. For more information or to register to attend the San Antonio roundtable, visit:

<http://www.ftc.gov/bcp/workshops/motorvehicles/>