## Appendix to Ex Parte Letter from Consumer and Privacy Groups Small Business Comments to the FCC in Support of 1 to 1 Consent Rule

Links to each of the 397 comments are embedded in the name of the commenter

- 1. <u>David Billsborough</u> I am the owner of a small business. As such, we rely on our phone lines to communicate with customers, suppliers, and others critical to our business. When unsolicited salespersons and telemarketers call, they invade productivity by tieing up the phone lines and by preventing us from doing business between one another by receiving important calls between work colleagues. Even when these unwanted calls go to voicemail, they clog up voicemail and require us to take time to screen, listen and delete them. These calls cost everyone time, and time is money for any small businesses. Therefore, The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 6, 2024.
- 2. Carolyn Fox I am the owner small real estate business. I rely on my cell phone to communicate with customers, clients and other agencies. When telemarketers call, they tie up my phone lines, preventing important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog our voicemail, and take up our time listening to them and deleting them. These calls cost us time, and time is money for a small business. Received March 5, 2024.
- 3. <u>Jamey Brown</u> I am the owner of a small Locksmith business. I rely my phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone line, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. It has gotten so bad that they are now using local numbers to disguise themselves and when you call the number back it says it's no longer in service. These calls cost me time, and time is money for my business. It ridiculously out of hand!! The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 6th, 2024.
- 4. Martha White I am the owner of a small business. We rely on our phone lines to communicate with customers, suppliers and others. When telemarketers call, they tie up the phone lines, preventing us from doing business and from receiving other important calls. For 10 years, our company was proud of our record of having a live person answer every call within 3 rings. Three years ago, we were forced by the telemarketing calls to use an "auto-attendant" phone tree to weed out the robo-calls. These calls cost us time, and time is money for small businesses. They are also incredibly annoying, and damage the morale and attitudes of our employees. The problem on our company cell phones is worse. We are unable to put an auto attendant on the cell phones, and as a business, we can't just ignore phone calls from numbers we don't recognize. The telemarketing calls and robo-calls have made our cell phones nearly useless for business purposes. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners and cell phone users. Received March 6, 2024.
- 5. <u>David A Bramblett</u> I am a small business owner(Real estate). My phone is my lifeline. All of my business is either generated or facilitated on my phone. In the current climate, I get more spam calls in a day than I get business calls. The spammers have begun spoofing numbers to use local numbers. As a real estate professional, I have to answer these calls for fear of it being a lead or customer call. In the recent past, I've left calls unanswered.

Were they spammers, or was it a legit business call? Did I lose business and therefore money from unanswered calls? I would venture to say, yes. I did, and many others are doing the same. As a sales professional, I understand the need for free-market practices, but this has gotten out of hand. There is no regard for people and their lives. Calls at all times of the morning and night. Please help the small business owners of the nation from this plague. Received March 7, 2024.

- 6. Pam Chance I am the owner of Georgia Coastal Properties, a small real estate business. I depend on my phone to communicate effectively with my clients and other agents. Telemarketers constantly call and tie up my phone and prohibit me from conducting business and receiving important calls that are my LIVELIHOOD! They leave voicemails that waste my time having to listen to and see if they are legitimate calls. I am losing money by having to deal with these calls, scammers, texters and sales people. Please help stop these harassing calls and texts! Received March 7, 2024.
- 7. <u>Michael Luchen</u> You are the employee of a small business that sells card card processing services. You rely on your cell phone to communicate with customers and others. When telemarketers call, they tie up my phone line, preventing the important calls from connecting. Even when the unwanted calls go directly to my voicemail, they clog my voicemail, and take up your time listening to them and deleting them. These calls cost me time and miss real important calls. Received March 7, 2024.
- 8. <u>Hometown Property Sales Group LLC</u> I am the owner of a real estate brokerage which is a small business. I rely on my cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone line, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and take up my time listening to them and deleting them. These calls cost me time, and time is money for a small business. Received March 7th, 2024.
- 9. <u>Anonymous business owner</u> SPAM calls from telemarketers take up too much of my time as a small business owner. I am tired of researching whether a call is legitimate or not. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 7, 2024.
- 10. <u>Jeff Snell</u> I am the owner of ENLIGN Business Brokers, a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. March 7, 2024.
- 11. <u>Danielle Sharp</u> I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The incessant text messages to both my business and personal lines is out of control. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 7, 2024.
- 12. <u>Felicia j Starks</u> I'm the owner of, Flabuless Wellness Studio Arlington. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they

tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up my voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 7, 2024

- 13. <u>John Wichmann / RE/MAX Advantage Plus / J Wichmann Real Estate Group</u> This needs to stop! If I want the product or service I will find it! The multiple daily calls are very disruptive, they impact my productivity and are completely frustrating! I feel bad for the employees making these call's, I would be completely depressed at the end on my shift after dealing with that much rejection and hang ups. Received March 7, 2024
- 14. <u>David M. Kulawiak, Inc.</u> The number of robocalls and cold telemarketing calls to my business on a given day makes doing business a challenge. Many of these calls come from numbers with no identification. They also are coming from third parties who buy data lists from data miners. The problem of data miners selling my data needs to be addressed as well. Data miners provide my telephone number even though all of my telephone numbers are registered on the do not call registry. Received March 7, 2024.
- 15. <u>Christopher Kuleci</u> We are a small business that provides IT services to other small and medium businesses in Tampa and Miami. We rely on our cell phones to communicate with our customers, vendors, and each other. Unsolicited calls from telemarketers reduce our productivity, disrupt our communication, and threaten our privacy and security. We support any efforts to combat illegal and unwanted robocalls and spoofed caller ID. We urge the FCC to adopt stricter rules and enforcement measures, and to provide more information and resources to help us identify, block, and report these calls. We hope that our statement will help the FCC understand the impact of these calls on small businesses like ours, and to take action to stop them. Received March 7, 2024.
- 16. <u>Rick Matusky</u> Receiving calls on my business phone number from telemarketers and robo dialers is at least half of the calls I take on any given day. It is a major cost and drain on my business. Received March 7, 2024.
- 17. <u>Anita Lainer</u> Telemarketing and spam calls keep me from running my acupuncture practice in an effective manner. I am a one-woman business and I cannot answer my own phone calls in real time because at least 4 out of 5 incoming calls are telemarketers, spam, and other junk communication. Never once has any telemarketer offered any type of service or product that has been of interest to me. All they do is rob me of precious time. They are pirates of my time. Received March 7, 2024.
- 18. <u>Timothy B. Eckel MD</u> I am the owner of a small business. I rely on our phone lines to communicate with my patients. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for my small business. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Please do this. Telemarketers have abused this privilege for years and it is time to stop it. Received March 7, 2024.
- 19. <u>David W Jordan</u> I am a health care professional and independent consultant (which makes me a small business) as well as a husband and father. I rely on my mobile phone to communicate with clients, colleagues, and family. When telemarketers call, they tie up my line and prevent me from making or receiving important calls for which I actually wish to

- use my line. They also ring the phone while I am in meetings as well as after hours when I am trying to focus on spending quality time with my wife and children. Ultimately, the impact of these unwanted calls is a real cost in time and money, which has an adverse impact both on my regular job as a health care professional and on my independent consulting business. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 7, 2024.
- 20. <u>Dacotah Ventures, Inc.</u> I own a bed and breakfast and I rely on our phone lines to communicate with customers, suppliers, and others. Also, the phone lines are utilized by my customers as cell service is limited. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 21. <u>Jesse Nickles</u> I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 22. <u>Sharon A Ferguson</u> I am the owner of a small business selling insurance. I rely on my business phone for contact with my clients both voice and text messages. My small business is INUNDATED with telemarketers calling and calling and it makes it harder for my clients to reach me. They should NOT be allowed to call unless I request information on their products/services. It does NO GOOD to ask them not to bother you any more because they continue to call AND text us! Received March 7, 2024.
- 23. <u>Howard Goldberg</u> I am the owner of a small website development business. I rely on my cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and take up my time listening to them and deleting them. These calls cost me time, and time is money for a small business. Received March 7, 2024.
- 24. <u>Cardinal Home Investors</u> I am the manager of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 25. <u>Dennis Bailey</u>, <u>Sandra Bailey</u> I am the owner and manager of a small business that brokers homes and appraises homes. I use my cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and take up my time listening to them and deleting them. These calls cost me time, and time is money for a small business. Received March 8, 2024.

- 26. <u>Anonymous business owner</u> I rely on your cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up your phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog your voicemail, and take up your time listening to them and deleting them. These calls cost me time, and time is money for a small business. Received March 7, 2024.
- 27. <u>Anthony Pisano</u> I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 28. <u>Beloved pet sitting</u> I'm a small pet sitting business owner and I get two to five telemarketing calls per day even though I have software trying to stop it on my phone. It's out of control please Make cold calling illegal. Make robo calls illegal. Received March 7, 2024.
- 29. Brandi Paucek I am a small business operator, as a home mortgage lender. There is no benefit to me to receive telemarketing calls. If you were to categorize these telemarketing calls, you would find that an overwhelming majority of them are scams, not legitimate B2B or B2C calls. They are fraudulent scammers looking to phish, hack and extract money from legitimate businesses and their customers. My customers are being harassed even more than I am! When I pull a credit report, the bureaus sell my customers' information to whomever wants to purchase it-without my customer or my consent! I have a number of customers' receiving upwards of 50 calls from this type of activity, some telemarketers even claim to work on my behalf! They then offer an inferior product to uncut me and take my customers. I am on the Do Not Call List, and the Opt Out Prescreen list. I block spam on my phone, and they just use a new number. They blatantly ignore these protections rendering them useless. This telemarketing business model erodes the framework of small business our country is built on. It breeds distrust in our customers to trust small business in their own communities. Please step up and stop this from happening moving forward! Received March 7, 2024.
- 30. <u>Linda Dawson</u> As a small business owner for over 30 years, I have found telemarketer calls to be intrusive and a distraction to me successfully running my business. It needs to stop. Received March 7, 2024.
- 31. Ricks Creek Consulting, LLC I am the owner of a small consulting practice that is involved in working with clients in financing commercial real estate. I rely on my cell phone to communicate with clients, bankers, lenders, and others in my practice. When telemarketers call, they tie up your phone line, preventing important calls from connecting and interrupting my practice. Even when the unwanted calls go directly to voicemail, they clog my voicemail and take up my time listening to and deleting them. These calls cost me time when I should be serving my clients. Received March 7, 2024.
- 32. <u>Mark Hull</u> I am a Realtor and use my phone to communicate with my client. Please stop the telemarketers. Received March 7, 2024.
- 33. <u>Charissa Willis</u> I work for a small business. I rely on our phone lines to communicate with customers, suppliers, coworkers, and venue operators. When telemarketers call, they tie up

- the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 7, 2024.
- 34. <u>Jeff Moles</u> I have a couple of small businesses. One that teaches security and safety to individuals and another with home rentals. I use multiple phones and phone numbers to work with clients and vendors. Telemarketers and their nuisance calls choke my time and resources. I will never use a cold call. Most of these calls are not just spam but also scams. The DoNotCall Registry has done nothing to stop this invasion of privacy. The time and distraction whether I answer the call, reject the call or call goes to voice mail is burdonsome and annoying if not overwhelming on certain days. Time is certainly money and Telemarketers drain my limited resources. I ask that the FCC do everything within their power to stop this harassment and invasion of privacy. I believe in freedom of speech. I believe in a free market system. Unfortunately Telemarketers cross the line and waste my time, my resources and often ruin my ability to deal with customers and vendors effectively. Received March 8, 2024.
- 35. <u>Ralph Riddle</u> I am the owner and our team is all cellular based for business. The calls from random solicitors generates missed business conf calls and generates distraction costing time and money. Received March 8, 2024.
- 36. <u>Dawn Epstein</u> I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 37. <u>Brian Bovio</u> I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 38. Stellhorn Realty I own a Real estate company and I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 39. <u>Greg Wilde</u> I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The

- FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 40. Roy Barrow I am the owner of Wacky Riggers, a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 41. <u>LaTonja SA Al-Hedaithy</u> Hello, I receive several phone calls per day. Telemarketers take up a great deal of time. Unfortunately I am not able to block incoming telemarketers phone numbers because the numbers are normally spoofed and may be an eventual client's number in the future. Therefore I am forced to waste time answering each and every call. Received March 8, 2024.
- 42. <u>Travis Lamming</u> I am a business owner for a small IT company. We rely on our phones to make and call our customers, vendors and communicate with employees. Having unsolicited phone calls disrupts our business and makes things less efficient. Its gotten so bad that folks will not pick up the phone and instead wait to screen the call, which is inefficient and stressful. Please do not allow telemarketers and lead generators to call in (cold calls). Received March 7, 2024.
- 43. <u>anonymous business owner</u> I work for a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 44. <u>Bart Hope Exit Realty</u> I am an active real estate agent, property manager and broker. Comunication with our customers and clients is vital, yet many days 80% of our calls, both to the office and our agent's cell phones are junk calls wasting huge amounts of time, energy and money. The federal government is constantly telling us they will fix the climate if we just suffer through more taxes, yet you cannot fix spam calls, secure our borders or prosecute criminals. Do your jobs and stop these wasteful and harassing calls! Received March 8, 2024.
- 45. Anonymous Business Owner I am the manager of a small business (10 employees) that works with K-12 schools and related educational service providers. As a virtual office with everyone working remotely, we rely on our cell phones to communicate with customers, vendors, and other ancillary service providers. When telemarketers call, they tie up our phone lines, preventing important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog our voicemail and take up time listening to and deleting them. These calls cost us time, and time is money for any small business. Received March 8, 2024.
- 46. <u>Doug Early</u> I own a small detailing business. I rely on my cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone, prevent important calls from connecting and clog up my voicemail. These calls cost me time, and time is money for a small business. They are also a nuisance and take away personal time from my family by calling during non business hours. Received March 8, 2024.
- 47. Yuri Yanuk I am a small business owner w/ 5 employees. My cellphone is the only phone line my business has. On an avg day, I must get 6-7 phone calls from robots, mostly for debt relief,

- tax relief, or predatory loans. I have to answer every phone call since I do not know if it could be a new customer/job calling. This is very frustrating & wastes a lot of my time! These companies are relentless. I am on every "do not call" list I know of. The calls are only getting worse! March 8, 2024.
- 48. <u>Clinton Combs</u> As a small business owner who uses his cell phone as my sole business number, I get more spam, scam, and telemarketing calls than legitimate calls. Please enact a rule to stop or lessen this annoying waste of my time. Received March 7, 2024.
- 49. Mamuka G As the owner of a business specializing in building materials and construction services, effective communication via cell phones with our team, suppliers, and clients is essential. However, we are facing significant disruptions due to telemarketer calls, affecting both our business operations and personal lives. Despite registering our phone numbers on the "Do Not Call" list, these unwanted calls persist, bypassing the system, leading to financial losses and wasted time. Received March 7, 2024.
- 50. <u>Drew Stevens</u> HELP US PLEASE Greeting FCC..... these unsolicited robotic calls are killing small business... I am under a console working on a boat. My phone rings. Darn, I left it up top... jump out.. (ouch.. hit my head because i was in a rush to get the phone before it stops ringing) I made it... only to hear a series of clicks wanting to know if I needed health insurance or a mortgage or anything else they are peddling that day. Do you know how much time just 1 Robo Call takes out of a day? You see, I actually take a moment to report that # as Spam. I dont mind banging my head for a customer, but not for Spam! PLEASE HELP US! Thanks for your attention Drew Stevens. Received March 8, 2024.
- 51. Amy Heart I am the owner and manager of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Thank you. Received March 8, 2024.
- 52. <u>Charles Neyland</u> Stop telemarkers calling my phone number. They tie up my phone and important calls cannot get through. Stop selling my phone numbers to other businesses period!!! Received March 7, 2024.
- 53. Anonymous small business owner I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 54. <u>Brian Vinci</u> The volume of spam unwanted calls reduces commerce between legitimate customers and businesses. Received March 8, 2024.
- 55. <u>Michael Regan</u> When telemarketers call, they tie up my phone, preventing the important calls from connecting. These calls cost me time, and time is money for a small business Even when the unwanted calls go directly to voicemail, they clog the voicemail, and take up my time listening to them and deleting them. In this day and age if I want something I will research it. I have never bought anything that started with a telemarketer call. Received March 8, 2024.

- 56. William J Kerr Owner of small lawn and landscape maintenance company. I spend a minimum of 30 minutes everyday on robocalls and unsolicited sales pitches. Worst of all, companies do not stop calling even after being asked to remove my # from their call lists. Seems to me most using purchased contact information are not interested in being responsible with the information they are purchasing. Received March 8, 2024.
- 57. <u>anonymous business owner</u> I miss many important calls because it is difficult to discern important calls from telemarking calls. Received March 8, 2024.
- 58. <u>Anonymous business owner</u> The volume of calls and their intent to fraud the call recipient is a catastrophic issue facing all business owners. Received March 8, 2024.
- 59. <u>Scott Bruenengarber</u> I am the owner of a small medical practice and w3 have limited time to answer the phones and take care of patients at the same time. These telemarketing calls take time away from not just our patients, but the time needed to follow up on patient care, billing and coordination of benefits. It's out of control. Received March 8, 2024.
- 60. <u>Blaise Castellano</u> I am the owner of, Blackbeards Gear, Inc. a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 61. Micah Mobley I am the owner of a small business. (Above and Beyond Timing). It is important to me to be available to my clients during our busy season so I can be responsive to their needs as event hosts. I try to respond to email in a matter of minutes not hours, and I try to answer calls and texts as they come in. Since I work with hundreds of different people, I do get calls from unknown numbers so I prefer to not restrict my calls that would limit potential clients or B2B partners. I have NEVER received a robocall that I appreciated or that did anything other than waste my time and interrupt whatever else I might have been doing. I have, on occasion, recieved calls from another business with propositions for potential business related dealings that I have appreciated. But never has a robocall been anything more than a hinderance and interruption to my business. Please stop the nonsensical robocalls that interrupt hardworking business owners such as myself. Micah Mobley Above and Beyond Timing. Received March 8, 2024.
- 62. Roger Stringer I am the owner/operator of Stringer Enterprises LLC, a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers, including political calls, from harassing small business owners. Received March 7, 2024.
- 63. <u>Decazza design</u> I am the owner of, De'cazza Design a small business. I rely on our phone lines to communicate with customers, and others. When telemarketers call, they tie up my phone, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. March 7, 2024.
- 64. William David Brown I own a small business and know how difficult it can be go acquire new clients, but I would never engage in automatic "robo" calling. I spend too much time every day

- trying to fend off these calls, which have only escalated after the introduction of the no-call list. Something needs to be done to stop these nuisance calls which impede business and are generally annoying. March 7, 2024.
- 65. Ken D'Errico I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 66. <u>Alan Morenstern</u> I own run a consulting firm that specializes in addressing acoustic solutions. My lifeline to communications to my clients. These annoying these constant Robocalls keeps our phones tied up and our Voicemails systems tied which prevents of from getting important calls and messages. It get to a point that we are afraid to even answer the phone, since when we do and get those disruptive scammers, become abusive and argumentative. This has been going on too long. Please put a stop to these calls. Received March 8, 2024.
- 67. <u>Anonymous Small Business Owner</u> Those unsolicited phone calls are so annoying and time consuming and costs me money. They must stop! Received March 8, 2024.
- 68. <u>Stanley Quaile</u> I own a small business selling computer software to Fortune 500 and government/milotary organizations. My business relies on customer access provided by our cellphones. I am interrupted many times a day with automated calls. These calls also block valid calls from customers and vendors. If calls go to voicemail, I waste my time sorting through the inbox, trying to find valid messages and deleting the junk. I need this to stop! Thanks for your attention. March 8, 2024.
- 69. <u>Matthew Bailey</u> As a small business owner, an extraordinary amount of my times wasted every single day from consistent telemarketers. Is a waste of time and money. At times it feels almost like harassment. It is more than pastime for this industry to be regulated and restricted. Received March 8, 2024.
- 70. Isaac Schultz I hate hate those robocalls. Received March 8, 2024.
- 71. Eric Hutton The number of spam calls is having a terrible effect on society's ability to communicate and connect with others. Many people do not pick up their phone calls if they do not recognize the number. Even if a new friend or prospect is expecting your call to setup a play date for your child or other such meeting, they may not pick up if they didn't quite remember your name or your number. I run a small business called Hutton Advertising. I use my cell phone number as my business line because clients, prospects, and vendors need to reach me wherever I am traveling. A land line would cost extra be redundant and contribute to the lack of telephone numbers in the area code. Therefore, my cell phone is my entire telephone communications system. Since I depend on people calling me to request my services, I must answer all calls. Prospective clients do not like leaving voicemails, especially when they are going through a list of find services quickly and especially if they are in a younger demographic group. If I advertise that the number is my mobile number so that prospects could text me instead of leaving a voicemail, then I open myself up to possible texting spam. The moment I answer a spam call, the robocallers now know that the number is answered and they can make my number a higher priority for receiving more such calls. If a real prospect calls during that time, they may go to voicemail before I can switch the line over, which as explained above is potentially lost business. If I call all of these numbers back that I cannot pick up on, then,

again, I alert the robocallers that they can reach a live human on that number and I am dumb enough to call them back. That action then increases the number of calls I may get. Telephone calls are always disruptions to my work and can be particularly harmful for people certain types of disabilities. If it is a potential sale, the disruption is worth it; otherwise there is a mental cost to switching back and forth between project work and the telephone calls. There are important conversations with clients and vendors that get disrupted. As someone with ADHD, these types of distractions are harder to recover from and they can add up over time, decreasing my productivity. All persons, regardless of having ADHD, have to expend energy to transition from one task to another. Persons with conditions like ADHD require more time to make those transitions. (One of the manifestations of ADHD is trouble switching attention. It is thought to be one of the reasons that ADHD people can have hyperfocus and at other times be very distracted.) Often there is a lag of time between when you answer the phone and a real person comes online. Sometimes no one gets connected. So while the robocaller incurs very little cost in making the connecting call, the cost of receiving and the distractions that interrupt work flow costs me significant amounts of real time and money in both my business and my personal life. And yes it affects my personal life, because I accept calls far outside the usual working hours as a service to my clients. In the end, these calls waste my time and money and are harming our society overall. Received March 7, 2024.

- 72. Avenues I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. Further, 80% of the calls are robocalls, and recordings. Frustrating and a waste of time. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 7, 2024.
- 73. A New Universe I am the owner of a small business that sells health and beauty products. I on your cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and take up my limited time listening to them and deleting them. These calls cost me time, and time is money for a small business. March 7, 2024.
- 74. Alexander Demidenko I am the owner of LIOES, and rely on my cell phone to communicate with customers, suppliers, and authorities. When telemarketers call, they tie up my phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and take up my time listening to them and deleting them. Also, some important phone calls do not go through due to suspected spam. These calls cost me time, loss of important calls, delays and miscommunications, and badly hurt my business. Received March 7, 2024.
- 75. <u>Charles Kelsoe Kelso Services LLC</u> Please stop telemarketing calls. And instead of the government confiscating the fines, make the telemarketers pay \$1000 per occurrence to the numbers they telemarket to as a penalty. Received March 8, 2024.
- 76. <u>Kirk Johnson</u> I am the owner of The Early American Workshop, a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small

- businesses! The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners! Please do something about this! March 8, 2024.
- 77. <u>Anonymous business owners</u> We're tired to a respond telemarketer..es time consuming and sometimes risky to answers while driving. Received March 8, 2024.
- 78. <u>Sullivan Enterprises LLC</u> I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 79. Frank Camuglia I am (the owner of, or the manager of, or I work for) a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 80. <u>Anonymous business owner</u> I am the owner of a small business that provides real estate services. I rely on my cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and take up time listening to them and deleting them. These calls cost me time, and time is money for a small business. Received March 8, 2024.
- 81. VB Technical Services, LLC I am the sole proprietor of a small business. I rely on my phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Thank you. Received March 8, 2024.
- 82. <u>Joshua Amodio</u> I am a sole proprietor and my phone is what I use to schedule appointments. Its disgusting the amount of spam calls i receive in a day. The unwanted calls sometimes go directly to voicemail, they clog my voicemail, and take up your time listening to them and deleting them. Received March 8, 2024.
- 83. <u>Victor Urbach</u> Dear FCC Commissioners, I am writing to express my strong support for the FCC's rule aimed at stopping telemarketers from bombarding small businesses with unwanted calls. These intrusive calls not only waste valuable time but also cost money for small business owners like myself. I urge the FCC to close the lead generator loophole and prevent telemarketers from harassing small businesses by selling personal information. Thank you for taking action to protect small businesses from these invasive and costly calls. Received March 8, 2024.
- 84. <u>Jeffrey Chase</u> I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete

- them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 85. Chris Miller I am the manager of Prices Metal Shop. I rely on our phone lines to communicate with customers, suppliers to receive and place orders. Telemarkters call several times a day which ties up my phone line, taking my attention away from customers and preventing other customers from getting through on the line. These calls cost me time, and money in man hours and missed sales. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 86. <u>Jean Pennie</u> I have to pay for a spam filter to stop these annoying calls. PLEASE DISALLOW THIS ROBOCALL NONSENSE. Received March 8, 2024.
- 87. <u>Jeremy Bradley</u> I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 88. <u>Dennis Moore</u> I am work remote for a business as an outsidesales rep. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 89. <u>Target Media Mid Atlantic, Inc dba Target Systems</u> Wastes our time and money. Ties up voicemail. Received March 8, 2024.
- 90. <u>FRED MANAS</u> The volume of calls greatly outweighs the calls from clients/customers. Received March 8, 2024.
- 91. Anonymous business owner I am the owner of this small business. I need my phone lines ready and available to take customer calls in order for my business to survive. When telemarketers call, my phone lines are in use and my valuable customers cannot get in touch with me when they need me. It is frustrating for my customers/clients to have to leave a message for me because of telemarketers. This harassment costs me time and money. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners like me. I need every bit of work I can get in order to make it. Received March 8, 2024.
- 92. Roger Amburn I am the owner of Berning Group a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 93. <u>Tom Graham</u> These telemarketers calls are annoying and time consuming (costly) and never have anything to do with me. Received March 8, 2024.

- 94. Oscar Zambrano I am a independent contractor for small businesses. Telemarketers are constantly bombarding me with useless information to the point I do not answer calls with area codes I don't recognize. Due to an influx of out of state citizens moving many of their area codes are unknown to me; therefore, I miss potential business. This has become a real problem. Please Stop telemarketers! Received March 8, 2024.
- 95. Erik A Underwood Small business owner who has their day continually interrupted by telemarketers calling my cell phone (only ohone i have/us. This is a distraction that costs me time and money. Please bring make it stop! Received March 8, 2024.
- 96. Kelly Baker Orion Engineering + Constructors Our business is extremely sensitive to interruptions. Our entire business model is based on billable hours and the work we can accomplish within those hours. Interruptions from random telemarketers can and do disrupt our workflows, impacting our productivity by as much as 10% in a given work day. This is not acceptable. Our only defense is to ignore calls from unrecognized numbers, but that results in missed legitimate calls from clients and prospective clients. Telemarketers provide ZERO benefit while hurting our productivity. Please help us put a stop to telemarketing calls. Received March 8, 2024.
- 97. Rebecca Hayes Danny Turner I am the owner of 2 small businesses. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. I have gotten over 100 calls in a single day!!!!! The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Suppo. Received March 8, 2024.
- 98. <u>Billie Hopkin</u> I am the owner of a small business that sells fun, quirky wood & acrylic items. I rely solely on email and my cell phone to communicate with my vendors & clients. It is imperative that my cell phone not be tied up with telemarketing calls, whether a call that actually rings through or a telemarketer that leaves a voicemail. These calls and messages take precious moments away from my business, costing me both time and money. Received March 8, 2024.
- 99. Ryan Freeman As the owner of a small business specializing in marketing services for small businesses, I strongly advocate for stricter regulations on telemarketing practices directed at businesses. Telemarketing severely disrupts the critical operations of my company in the following ways: Wasted Time and Loss of Productivity: Incessant telemarketing calls, overwhelmingly from robocallers, routinely tie up our business phone lines. This prevents potential clients and partners from reaching us, directly hindering our ability to generate income and growth opportunities. Inefficiency and Cost: Even when directed to voicemail, these calls waste valuable time. The sheer volume clogs our voicemail system and requires us to spend time listening and deleting them. This lost time translates to a real financial cost. Negative Overall Impact: Over 90% of our incoming calls are spam from robocallers. This relentless onslaught disrupts our ability to focus on serving existing clients and fostering business relationships. The FCC's responsibility to protect consumers from unwanted communication should extend to small businesses. We are not simply consumers; we are the backbone of the economy, relying on clear communication channels to succeed. Restricting these intrusive telemarketing practices will create a healthier environment for small businesses, allowing us to better serve our clients and support economic progress. I urge the FCC to consider the following actions: Enhanced Enforcement: Strengthened enforcement mechanisms and increased penalties for violators will discourage telemarketers from targeting

businesses illegally. Caller ID Authentication: Require stricter implementation of caller ID authentication standards to make it easier to identify and block robocallers. Expanded Do-Not-Call Registry: The creation of a business-specific do-not-call registry, or the expansion of the existing registry to include business lines, would enable us to proactively block unwanted calls. Enforce this with heavy fines on violators. Thank you for taking measures to safeguard the vital communication channels upon which American small businesses depend. Received March 8, 2024.

- 100. <u>Jason Young</u> As I attempt to grow my fledgling business, I attempt to answer every call that comes in. Spam robo calls take up valuable time that I need for other tasks, and the majority of them are scams anyway from spoofed numbers. Received March 8, 2024.
- 101. Almitra L Berry I am the owner and CEO of a boutique consulting firm that provides training and coaching services to public schools, training teachers to provide better instruction to marginalized students. I work internationally and receive calls from numerous states and countries. I rely on cell phone to communicate timely and efficiently. I get upwards of 10 -15 spam/telemarketing calls each day! It pulls me away from real work, and wastes productivity. I've had to spend extra money to get a spam filtering, but even when the unwanted calls go directly to voicemail, they clog your voicemail, and take up your time listening to them and deleting them. These calls cost you time, and time is money for a small business. Received March 8, 2024.
- 102. <u>Julianne Posco</u> I am a small business owner. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Support NCLC. Received March 8, 2024.
- 103. Ken Booster I own a small publishing business that relies on my phone correspondence with customers. Telemarketing calls tie up my phone and, although I don't answer most, it still interrupts my business and I have to eventually listen to voice mails. email is a proper way to solicit, although that, too is getting annoying. All of this takes up my time, is annoying, and needs to be curtailed. Please outlaw unsolicited telemarketing calls and help small business get relief. Thank You. Received March 8, 2024.
- 104. Anonymous business I am the owner of a small business. I rely on my cell phone to communicate with customers. When telemarketers call, they tie up the phone, preventing me from from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 105. George Ruediger I am Owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. March 8, 2024.

- 106. Anyonymous Business Owner I am the owner of a small business that isn't always in operation. I rely on our phone lines to communicate with clients as well as other professional contacts. When telemarketers call, they often use spoofing to mask their identity and location, and, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. Some of the messages are over 2 minutes long. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. They also need to enforce greater transparency and 'opt-out' mechanisms so my information is controlled by me, not someone selling it. Received March 8, 2024.
- 107. Joshua Hurd I am the manager of the design engineering department for a local building and land development firm, designing new roads and utility infrastructure for our country and its citizens. I rely primarily on my phone line to communicate with customers, suppliers, city officials, utility providers and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other calls more important than solicitation calls. Even when these calls go to voicemail, they take up one of a limited number of available voicemail slots and require me to listen to and clear them. These calls or subsequent voicemail management cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 108. Dave Adams HomePCOmaha I shut my business down during the pandemic. My phone number was used for both business and personal. I still get annoying telemarketing calls, usually about a dozen a week, wanting to give me a business loan, health insurance coverage for my employees (when I never even had any), etc.... What's even more annoying is when they say things like "following up on our previous discussion" or "following up on the email I sent you" when no such action ever took place. If the telemarketing companies believe, so much, that they need to make these call, then why do they use these scrupulous methods to trick people? I'll give you the answer: BECAUSE IT'S ALL A SCAM!!!!! Received March 8, 2024.
- 109. Ken Haley I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 110. Steve Demoor I am the owner of Dr. Critter Wildlife Control, a small business located in Central Florida. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. These calls have become so frequent and such an interruption that I have been losing clients due to tied up phone lines. It has become straight forward harassment at this point, no different than if an ex-partner would call you 50 times a day. Such a case would surely warrant police intervention, so I don't understand why telemarketers are not treated the same? The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.

16

- 111. Amy Maloney I am (the owner of a small business. My employees and I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me and my employees time, and time is money for small businesses -- for both employees whose wages are impacted by being forced to deal with unproductive tasks and for the business' revenue and profits in general. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners! There is simply no excuse to permit a spurious claim that telemearkers can use my business' information to harass my business in the name of lead generation. Received March 8, 2024.
- 112. Tradewinds Consulting I am writing in support of the rule that will prevent telemarketers and lead generators from using my information to make worthless robo calls. These calls are dirt in the gears of industry. They waste time, attention, and money, and offer no benefit. Has anyone ever picked up the phone or listened to a recorded bot and thought "thank god, this unsolicited pitch recording is exactly what I needed!" No. It's simply noise. I urge you to side with small businesses that actually use their phones to communicate with customers and suppliers, rather than letting telemarketers spam up the system. Received March 8, 2024.
- 113. <u>Rick Friedman</u> Please, I beg of you with every ounce of my being to crack down on spam calls please! It is imperative that you do because it is ruining my business.Received March 8, 2024.
- 114. <u>Daniel Desjardins</u> In my business I have one line for both sales and support. I have to pay a contractor for every call that comes in based on volume and complexity (support calls). Each robo call costs me money directly. Because I have call-waiting service the call I am on is often interrupted by the incessant beeping of another incoming call annoying the support person as well as the customer and raises my fees. Please close the lead generator loophole and stop telemarketers from harassing small business owners like myself who must pay additional costs associated with junk calls. Received March 8, 2024.
- 115. David Allen Ritchley No spam to small business. Received March 8, 2024.
- 116. Chris mead i own a consulting firm. telemarketers clog up my phones and pack my voice mail. it costs me time and money and should be stopped at all costs! i already participate by reporting as many spam calls as i can but the process doesn't seem to work. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 117. R.N.A. Technologies Inc Stop the spam calls to small business. Received March 8, 2024.
- 118. Stephanie Powers I am the owner of The Ten of Cups, a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 119. Anonymous business owner I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC

- must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 120. <u>Thomas Weise</u> I can no longer afford the time wasted in managing computer-generated spam calls. Enough already! Received March 8, 2024.
- 121. <u>Donald White, Jr</u> I own Complete Accounting Solutions, a small business. I rely on my phone line to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone line, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 122. Orthopedic Shoulder I run a medical practice and rely on my cell phone to communicate with patients. When telemarketers call, they tie up my phone line and prevent urgent calls from patients from getting through. The calls also clog my voicemail and takes away important time and attention that should belong to patients. Received March 8, 2024.
- 123. <u>anonymous business owner</u> I am a small business owner/CEO and 99% of my calls from my business phone are telemarketers. This cost me daily and for over 15 years. I have used Youmail to transcribe and block calls to minimize but it continues to cost me. Even at \$50 month, that is \$600 year = \$6000 in ten years, not to mention aggravation, annoyance, loss of time, important clients/customers wanting to get through, loss of customers, etc. Florida has a do not call list and Federal this is totally not helping. They don't care and don't check if you are on the lists because there is no enforcement. This is harassment! Especially when you have told them to take you off their lists! And now we also need to go through and delete all the million of text messages! Total waste of time and money. Now add in your personal cell phone and its insane! Take action-please! Received March 8, 2024.
- 124. <u>Kerstin W Sutton kwsutton pllc</u> Please make them stop! The disruption, the wasted time, the fact that there's no other way for us to stop them ... I've tried everything ... please. Received March 8, 2024.
- 125. <u>Jeffrey Murphy</u> I am the owner of Recession Proof Holdings, LLC, a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 126. N. F. D general Contracting I am Mohamed Nassim the owner of N. F. D, a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 127. Roostech.com Closeloantoday.com Dr Gregory Thomas I am Executive Chairman of multiple lines of business being conducted under the entities noted above. Based on billing records from our business phone answering service, we spent over \$5,000 in 2023 on answering and subsequently blocking calls from robots, telemarketers, and other unwanted calls from

- those trying to sell us something we did not need nor want. That \$5,000 had to be deducted from funds I use each December to pay Christmas Thank You bonuses to our 200+ employees around the globe. This is 100% unacceptable. Please stop these robots, telemarketers, and random solicitors from contacting us any further. Received March 8, 2024.
- 128. <u>RT Vend</u> Telemarketing to Business should be conducted via only US Mail only. Manageable of Small business limited valuable time need to sustain profitability of the Small business owner's time. Received March 8, 2024.
- 129. <u>Carl William Kizer</u> Telemarketers are a plague. I will never buy anything from them, I will never trust them. They have rendered my mobile telephone all but useless as far as incoming calls. I simply never answer anymore because I know it will be a telemarketer. Therefore, I miss calls from doctors and medical people routinely. It is a simple decision to rule to block these calls, as each of the people making this decision get these annoying calls themselves... all the time. Do the right thing FCC, block these calls at the source. Received March 8, 2024.
- 130. <u>Eric Gruschow</u> I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 131. <u>Joe Malugen</u> I am (the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 132. <u>Kevin Adelstein</u> I am manager of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 133. Mark Webster Texas Drone Flights We are receiving multiple calls daily of which do not leave messages or are business soliciting different business offers. They range from loans to politics and even after requesting a stop, they continue. I changed my phone number and suprizingly, the calls continued, so someone is selling our info or they are extracting the number from the internet. I feel this is the biggest culprit!!! Received March 8, 2024.
- 134. <u>Cristy Rowley Brian Rowley</u> No one likes robocalls. When running a business, it's important to allow all phone calls because you don't know if it's a new customer calling so there is no way to filter out which calls to allow and which to deny. Robocalls are already a menace to our society; to businesses less than to individuals. Received March 8, 2024.
- 135. <u>Ted Meek</u> Please stop all spam in possible ways. Received March 8, 2024.
- 136. <u>Shawn Jaryno</u> As a business owner and an active Broker Associate in real estate, the number of calls from telemarketers and scammers is beyond reasonable. I receive 2–5 calls and

text messages every day just from someone trying to sell me a loan. The automated robocallers that are being used to test the times I pick up the phone are also out of control. In my line of work, I need to answer the phone or risk losing business. There should be stricter rules that make it more difficult for telemarkets to make unwanted calls. This does not mean it should be disallowed, but strict requirements that if violated could result in fines that are sizeable to deter some of this would be beneficial. Since this is B2B, fines exceeding 50,000 per violation would help to deter the abusers. It will not stop scammers as scammers do not care, but something needs to be done to reign in the calls. Lastly, even if I ask to be removed from the calls, they still call anyway. Received March 8, 2024.

- 137. Adam Pressman I am the COO of an online music community. I rely on your cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone lines, preventing important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog voicemail and take up my time listening to them and deleting them. These calls cost me time, and time is money for a small business. As easy as it is to find any service I need when I want it I neither need nor want strangers calling me trying to sell them to me. My contact list is 968 entries long and 742 of those are numbers that I've blocked. I've been on the do not call list since it started and that has not only failed to stop these calls I suspect spammers get those lists and use them as they are verified working numbers. Received March 8, 2024.
- 138. Charles C. Osborne I am the owner of s small business that sells Medical Stop-loss Insurance for Self-funded Medical Plans. I rely on my cell phone to communicate with customers, suppliers, and insurance company underwriters. When telemarketers call, they tie up my phone lines at the business as well as my cell phone, preventing the important calls from connecting. Even when these unwanted calls go directly to my voicemail, they clog up my voice mailbox and take up my time and my employees time listening to them and deleting them. These calls cost me time, and time is money for a small business. Probably 95% of these calls are coming from individuals and companies that are trying to steal my money or information. Received March 8, 2024.
- 139. <u>Bradley J Thompson</u> I am the manager of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 140. Anonymous business owner I am an anonymous business owner with a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. Received March 8, 2024.
- 141. <u>Don Marchbanks</u> I pay for my calls to be answered. Marketing calls waste money. Received March 8, 2024.
- 142. <u>Sergio Schuler</u> We need to stop RoboCalls. This goes beyond scams. There are so many calls that we no longer answer unknown numbers. We wait for the voicemail and then decide if the call was important or not. This is a large time investment which hinders productivity and

business transactions. The FCC needs to act and then have real enforcement. Received March 8, 2024.

- 143. Peter Rockwood Dear FCC Commissioners, I am writing to emphasize the urgent need for enhanced protections against unwanted telemarketing calls, particularly for small businesses like mine that operate in specialized industries such as medical devices. As the owner of a small business in the medical devices sector, my cell phone serves as a lifeline for critical communications with customers, suppliers, and other stakeholders. However, the incessant barrage of telemarketing calls not only disrupts these essential connections but also undermines the efficiency of my operations in several ways: -Tying Up Phone Lines: Telemarketing calls frequently tie up my phone lines, obstructing the flow of important calls from customers, suppliers, and other essential contacts. This impediment to communication directly affects my ability to conduct business efficiently and serve my clients effectively. Voicemail Backups: Even when unwanted calls are diverted to voicemail, they contribute to the accumulation of messages, resulting in voicemail backups that demand additional time and effort to manage. Sorting through and deleting these unsolicited messages not only consumes valuable time but also detracts from productivity and focus. In the realm of small businesses, time is unequivocally equated with money. Every minute spent navigating through unwanted telemarketing calls represents a tangible loss in productivity and potential revenue generation. Therefore, it is imperative that the FCC takes decisive action to safeguard the interests of small businesses by implementing robust measures to curb the proliferation of unwanted telemarketing calls. I urge the FCC to prioritize the concerns of small-business owners. particularly those operating in specialized industries like mine, and to expedite the adoption of regulations that effectively address the scourge of unwanted telemarketing calls. Thank you for your attention to this pressing issue. Received March 8, 2024.
- 144. Business Owner I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must CLOSE THE DATA MARKETERS LOOPHOLE and stop telemarketers from harassing small business owners and individuals. I personally receive 5-10 calls or emails from these pests each day and Do Not Call Lists do not work. Please stop this waste of time and resources. If I want to buy or sell something, I want to initiate contact! Received March 8, 2024.
- 145. anonymous business owner I own a small firm that sells leathercraft hardware. These telemarketing calls, mostly related to industries that I do not serve, are a source of not only annoyance but also a drain on my time and income. As a small business, I utilize my cell phone for work, thereby allowing me to be reachable by my customers during business hours on both coasts without being chained to my desk. As such I cannot block calls. Telemarketers should not have the ability to take my time, nor interfere with the operation of my business, without my permission. It is my fervent hope that the FCC will end the "lead generator loophole" to the benefit of the millions of small businesses that contribute so much to the economy of our country. Received March 8, 2024
- 146. Mark L Schwanbech As the owner of a tax preparation business, the number of spam calls I receive on my cell phone has made it impossible for me to use the telephone for business. Even when the calls go to voicemail, it is a waste of time and resources to listen to them and determine whether a response is necessary. It upsets my clients that I can't respond to their calls since I have no idea which calls are legitimate and which are spam. Please, on behalf of all

- small businesses, ban these SPAM calls. I can't imagine how this is a legitimate way for telemarketers to earn legal profits. Received March 8, 2024.
- 147. Michael McSorley I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Thank you for taking action on this immediately. Received March 8, 2024.
- 148. Anonymous Business Owner I use my phone for receiving and making calls and scheduled consultations to my clients. I do not want any unsolicited calls on my business or personal phones and consider it harassment to have it constantly spamming me. I miss calls from potential clients due to the extreme number of spam robo calls that are coming into my phone. I have to block them and/or send them to my business voicemail and this is NOT acceptable. Received March 8, 2024.
- 149. <u>Tim Markantes</u> I work for a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 150. <u>J R Gillispie</u> Robo calls should be outlawed. Received March 8, 2024.
- 151. Peter A Scheckenhofer I am the owner of J.Herbert Corporation a small business. We rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing us from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require us to listen to and delete them. These calls cost us time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 152. Jeffrey Messer Daystar Real Estate Services LLC I own a Real Estate Brokerage and we are bombarded on a daily basis with Spam calls selling insurance, leads, software, Google listing scams and much much more. An average of 15-20 a day in addition to call our personal cell numbers as well. They spoof numbers and when you tell them to put you on a Do Not Call List they just ignore it and increase the calls. I rely on my cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and take up my time listening to them and deleting them. These calls cost me time, and time is money for a small business. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners! Received March 8, 2024.
- 153. <u>anonymous business owner</u> I am the owner of a small business that sells software and provides design services. I rely on my cell phone to communicate with customers, distributors, and suppliers every day. I'm receiving dozens of telemarketer and robo-calls each day and they tie up my phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they quickly fill up the voicemail inbox, and take up my

- time screening and deleting them. These calls eat up my time, directly impacting my productivity and therefore my small business's capacity to generate revenue. The FCC must please close the lead generator loophole and stop telemarketers from harassing small business owners like me. Received March 8, 2024.
- 154. <u>Banking Business Owner</u> It's insane the number of unsolicited cold calls that we receive and it has to stop. Please do not allow our business numbers to be sold to call lists and/or please provide easy options of opt outs. Received March 8, 2024.
- 155. Michael B Bahurinsky I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 156. Ron McGregor I handle my own marketing and community/regional outreach. I do not need, nor do I have time for, "spam" calls and/or emails from telemarketers who have received my contact information from so-called "lead generators". As a small business owner, I expect the FCC to protect my business integrity, allowing me to market my services as I see fit, and to provide a positive communication environment where I am not harassed by often unrelated sales persons provided by access to me by other agencies who profit off of that transaction. Thank you. Received March 8, 2024.
- 157. Ricky Hobson I'm the GM of Rookies Sports Lodge, a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 158. Barnes Sign Company I urge the FCC to stop unsolicited, unwanted telemarketer calls. Telemarketers now use automated calling systems, and somehow use local area codes in their endeavor to reach an audience. My staff fields these annoying automated phone calls daily, and it takes away from their being able to perform their duties. Please act to stop these unwanted intrusions. Thank you. Received March 8, 2024.
- 159. <u>Bonita Lloyd-Barrett Ellis Parker Barrett Barretts Peckers</u> Being a small business it takes us from the day-to-day running and welfare of our small farm. EWspecially as 90% of the callers are scammers, who still manage to get our number and bother us despite registering with several Do not call organisations. Received March 8, 2024.
- 160. <u>Karen Inman</u> These calls have escalated and continue to increase. In fact, I receive approximately five times as many of these unwanted calls than I do legitimate phone calls. They are intrusive and adversely impact my ability to focus and do my job. Received March 8, 2024.
- 161. Anonymous business owner I am the CEO of JZ Realty. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC

- must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 162. Denver Arts & Entertainment, LLC I am the owner/operator of Denver Arts & Entertainment, LLC. Marketing and spam calls negatively impact my small business, which relies on voice communications for nearly all client communication. Marketing, spam, and lead calls make up more than 50% of the calls I receive at my business. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners, as well as consumers. Received March 8, 2024.
- I rely on my cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone line, preventing important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and are a nuisance. They take up my time listening to them and deleting them. These calls cost me time, and time is money for a small business like mine. Received March 8, 2024.
- 164. <u>K.J. Smith</u> -I am the owner of a small business that provides mental health services. -I rely on my cell phone to communicate with clients. When telemarketers call, they tie up my phone lines, preventing the important calls from connecting. -Even when the unwanted calls go directly to voicemail, they clog voicemail, and take up my time listening to them and deleting them. -These calls cost me time, and time is money for a small business. Received March 8, 2024.
- 165. Chris Drage I am the manager of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small businesses. Received March 8, 2024.
- 166. <u>Jennifer Patterson</u> I run a small business and am bombarded by telemarketing calls. It is generally stuff that doesn't even apply to my business, but it's gotten to the point where I can barely even have a conversation with a client without being interrupted. PLEASE stop this nonsense! Between telemarketers and rampant scams, it's gotten out of control! Received March 8, 2024.
- 167. anonymous business owner Telemarketers (SEO Companies) often overrun my business phone number using fake VoIP numbers. Some of these calls are social engineering attempts to unblock their content scraping efforts, and others are scams. Though I am on the do-not-call list, I am still bombarded by these unscrupulous actors. The biggest offender is QRG, which has used new fake numbers each time they call for the past ten years. There is no way to block them or find recourse. I am the owner of a small business that sells home repair services. I rely on my cell phone to communicate with customers, and suppliers. As a small business owner, these calls cost me significant time, because I have to thoroughly research the numbers to tell if they're fake callers, marketers and scammers or real people in need of my assistance. Received March 8, 2024.
- 168. "anonymous business owner." I am (the owner of, or the manager of, or I work for) a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog

- up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 169. John Everman Guru DNA Consulting I am the owner of a small consulting business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and receiving other essential calls. Even when these unwanted calls go to voicemail, they clog up and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 170. <u>John Gunkler</u> I am the owner of a small business. I rely on our phone lines to communicate with customers, subcontractors, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 171. <u>David Durham, Keller Williams Realty</u> I am the owner of a small business that sells real estate. I rely on my cell phone to communicate with my customers, and others. When telemarketers call, they tie up my phone lines about 90% of the time, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog your voicemail and text messages, and take up my time having to listen to them and deleting them. These calls cost you time, and time is money for a small business. They also waste my time with unsolicited emails and text. Received March 8, 2024.
- 172. Anonymous business manager I manage a business in the financial sector. We are subject to a daily, unrelenting onslaught of unwanted telemarketing calls. They interrupt business, both on landlines and cellphones, and they clog voicemail inboxes. In the vast majority of cases, they are not even relevant to our business. I don't recall ever purchasing a product or service as a result of a telemarketing call. I hope that the FCC will implement and enforce rules to stop this burden on small businesses. Received March 8, 2024.
- 173. Anna Carafas I am a customer of many small businesses and a friend to several small business owners. I know how critical phone lines are for small businesses to communicate with customers. Telemarketing calls tie up phone lines making it harder for actual customers to get through. This is bad for both small business owners and customers like me. Even when those calls go to voicemail, they clog up voicemail and business owners waste time having to listen to and delete them. Telemarketing calls are an absolute scourge. FCC, please protect small businesses from telemarketing harassment. Close the lead generator loophole NOW. Received March 8, 2024.
- 174. <u>Bob Coles</u> Stop telemarketing! Received March 8, 2024.
- 175. <u>Lotus Blue corp.</u> I get between 8-10 unsolicited telemarketing calls and 4-5 text messages per day on my cell phone. These unsolicited marketing calls lead to me not responding to first time legitimate customer calls from unknown numbers. The voice mails left by telemarketers leads to time wasted listening to each message the telemarketers leave, and takes time away from my legitimate customers. The mailbox sometimes gets clogged and legitimate customers are not able to leave messages when I get too many messages from telemarketers. I would be

- happy if the FCC able to reduce or eliminate telemarketing calls to my cell phone. Received March 8, 2024.
- 176. <u>Judith Silver</u> As the owner of several businesses, valuable time and resources are wasted dealing with spam texts, robo calls and the like. Please ensure that these cease. My home phone on the DNCall listed also gets them regulary. Thank you. Received March 8, 2024.
- 177. Steve Lavaeddin I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 178. Macka Mack I am the owner of a home health care small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 179. <u>Dave</u> I am Open water Group a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 180. neeraj Tulsian I get between 4-6 unsolicited telemarketing calls and 3-4 text messages per day on my cell phone. These unsolicited marketing calls lead to me not responding to first time legitimate customer calls from unknown numbers. The voice mails left by telemarketers leads to time wasted listening to each message the telemarketers leave, and takes time away from my legitimate customers. The mailbox sometimes gets clogged and legitimate customers are not able to leave messages when I get too many messages from telemarketers. I would be happy if the FCC able to reduce or eliminate telemarketing calls to my cell phone. Received March 8, 2024.
- 181. Remigio S Toral I am the owner of Infinite Windows a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 182. Michelle Young Read I am the owner of a small business that originates mortgage loan. I rely on my cell phone to communicate with customers and others. When telemarketers call, they tie up my phone, frustrate me to the point where I cannot even answer the phone, preventing me from taking important business calls. Even when the unwanted calls go directly to voicemail, they clog up my voicemail, cost me money and take up my time listening to them

- and deleting them. These calls cost time, and time is money for a small business. Received March 8, 2024.
- 183. Bob Omdahl Small business owners rely on phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost time and employee resources, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 184. Quintin McClellan I own and operate a tree service in southwest Virginia. I've been in business for 25 years and the amount of telemarketing calls that I have received in the last few years is significantly more than I have received in the past. We primarily service residential customers so I receive calls from around our area from people who need our services. It used to be that when a telemarketer called it was from a toll free number outside our area code and I could choose to answer or not. But now the telemarketers are masking their numbers buy using my local area code. So when I answer the phone suspecting a local customer, I too often hear the voice of a telemarketer on the other end. I get too many of these calls. I am busy enough as it is and yet I am hounded by telemarketers trying so solicit my business when I never initiated the call. It's a waste of my precious time and it has to stop. Please put an end to this unethical practice. Received March 8, 2025.
- 185. <u>Elliot Myrick</u> I WANT THIS ABUSE TO STOP! I'M SICK AND TIRED OF WASTING MY TIME AND MINUTES AND CHANGING PHONE NUMBERS TO STOP ANNOYING SOLICITATIONS AND ROBO CALLS! I WANT TO SEE THESE PEOPLE PUNISHED FOR VIOLATING MY PEACE AND PRIVACY!!! Received March 8, 2024.
- 186. <u>Blake Mayerle</u> As a small business owner, I don't think that small business should be harassed by these telemarketers. I don't call every number in the phone directory trying to get business. March 8, 2024.
- 187. Ryan Garnache I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. Many of these calls are phishing scams and pose a very real threat to the misuse of confidential information. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 188. Philip J. Westfall I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners like me. Received March 8, 2024.
- 189. <u>William Reinke</u> I work for a small business. I rely on my cell phone to communicate with customers. When telemarketers call, they tie up the phone, preventing me from doing business. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to

- listen to and delete them. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 190. Mark Lange Unwanted robocalls are causing me to lose focus on the job site, and could cause me to fall or damage a client's property. I use my cellphone for business. Please stop robocalls to businesses. Thank-you, Mark Lange Careful Painting, Inc Northfield, Minnesota. Received March 8, 2024.
- 191. Roger Zurro I'm saying no to robocalls. Received March 8, 2024.
- 192. <u>Chris Kassouf</u> Hi, These robo calls are very detrimental toy rental business. I cant tell if it is a scammer looking for info or a legit business seeking business. Received March 8, 2024.
- 193. <u>Jeff Green</u> I can assure you that your telemarketing call doesn't offer me anything I need. I'm not an idiot and if there's a product or service I need, I'll look it up. DON'T CALL ME! out of the blue for what will amount to be a scam anyway. Do you have any idea how much of my time is spent answering SPAM calls and telemarketers scamming me and others? While it's truthfully only moments, it is an interruption to my day that is unnecessary and should be illegal. Especially those who scam seniors and yet, the GOP insists on making our days worse and putting seniors in danger. WTF is wrong with those people? Received March 8, 2024.
- I rely on our phone lines to communicate with clients, vendors, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and receiving other important calls. Even when these unwanted calls go to voicemail, they fill up my voicemail and require me to listen to the messages. I have to take the time to delete the messages. These calls are very frustrating and cost me time, and time is money for my business. Received March 8, 2024.
- 195. Greg Busby I am the owner of a small business that sells photography services. I rely on your cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail and take up your time listening to them and deleting them. These calls cost me time, and time is money for a small business. Received March 8, 2024.
- 196. Business owner in California I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 197. Percona I rely on your cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and take up time listening to them and deleting them. These calls cost my time, and time is money for a small business. Received March 8, 2024.
- 198. <u>Business owner</u> These calls cost me money and time and tie up lines and voicemail box space from clients. No company should have the right to purchase my information and harass me with unsolicited calls. I can post no trespassing or soliciting on my private property; why should it be any different for my phone lines? Received March 8, 2024.

- 199. William r queen I have been a local small business owner for over 11 years and have had to go through leaps and bounds to avoid trash phone calls interfering with my business calls. I have lost some chances at income because I simply missed the phone call amidst dozens of telemarketing calls. The most recent cause was an inquiry into a website designer. I had to shut my phone off because I received more than 30 calls in less than an hour. The time before that was an inquiry into healthcare insurance. I received hundreds of calls and messages over months and still do! Even the app I pay for to screen these calls hasn't been able to keep up with the junk calls. Some of my customers and suppliers are from other states and I've missed many of their calls when they can't be discerned from amidst dozens of sales calls. Many jobs have been delayed due to this. I have even started calling back telemarketers when they won't stop calling and I harass them in return with numerous calls - in some cases this was the only way to stop the calls was to be "flagged" after harassing them back. STOP ALLOWING TELEMARKETERS TO HARRASE AND HURT MY BUSINESS!!! I even was a telemarketer when I was young and now am embarrassed to say so - they abuse technology and people now. STOP THEM! Received March 8, 2024.
- 200. <u>Jack Camper</u> While I support independent business, telemarketing is out of control and needs to be eliminated. This is especially true for cellular phones where the recipient is charged by the minute by most carriers. Received March 8, 2024.
- 201. Frank D. Make unwanted calls stop. Altogether. Period. Done. My wife and I own a small business. We largely depend on our phones to communicate with clients, associates and the public. The daily unwanted telemarketer CALLs + TEXTs are SPAM, and an ongoing waste of time and productivity. Countless unwanted calls have local spoofed numbers, so you answer, but it is some pitch or a fake. If we decide not to answer the phone, we may miss something important. If we are tied up with an unwanted call, voice mail, etc. we may have something important go to voice mail, then need to follow up. It all just needs to stop. No more telemarketers, cold calls, spam, scams, ... Leave our phones alone, unless we expressly OPT IN ... but everybody everywhere is ignoring DO NOT CALL. Why has that never worked? Received March 8, 2024.
- 202. <u>Jason Cornett</u> Im against telemarketers calling small businesses. I get 5 to 10 calls a day, its ridiculous. I would like your help to stop this. Received March 8, 2024.
- 203. <u>James Denny</u> The calls are annoying, unrelated to my business and are a total time waster for me. Even when allowing them to roll to voicemail, I still have to review the nonsense and delete them which is unproductive and a total waste of time. My available time is crucial to being able to earn a decent living and robocalls are nothing but a roadblock to my productivity. PLEASE STOP ROBOCALLS!!!!!!!!! Received March 8, 2024.
- 204. <u>Karen Inman</u> I am a consultant supporting multiple businesses and these calls consistently impact my ability to provide service. I can't ignore all calls that are not in my contacts because I still have to respond for calls related to my clients. The callers are frequently persistent even when I tell them I am not interested and to remove me from their lists. Their calls prevent me from taking calls related to my clients. Received March 8, 2024.
- 205. <u>Michael McDermott</u> The amount of telemarketing messages have to stop. I own a small LLC and I get ruthlessly bombarded everyday by telemarketers on my cell phone. Received March 8, 2024.
- 206. <u>BILL MCCLISTER</u> I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even

- when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. I am receiving 10-15 of these annoying calls per day. Received March 8, 2024.
- 207. Aidan Fay I own a small consulting company and rely on my cell phone to communicate with customers. When telemarketers call, they tie up my phone line, preventing the important calls from connecting. Even when the unwanted calls go directly to my voicemail, they clog it and take up my time listening to and deleting them. These calls cost me time, and time is money for a small business. Received March 8, 2024.
- 208. <u>Don McCormick</u> These calls cost my business time, and time is money for a small business. I receive at least 5 of these calls a day. They are not necessary I wish this could happen with emails also as I receive over 30 robo emails a day. Received March 8, 2024.
- 209. Christopher K McNally I am the owner of a small business engaged in the solo practice of law. Robocalls and spam email by telemarketers to my business are each a serious cost to my business in terms of time and money. I don't have a receptionist or other person to screen calls. My telecommunications services are billed on the volume of incoming and outgoing calls and the usage created by robocallers adds expense and diverts my time and energy from necessary work for clients. Also, telemarketers ignore requests to cease and desist or remove my phone number from their lists. Ban robocalls and spam, robodialing, AI-based interactive voices, and fake caller ID and phone numbers. Received March 8, 2024.
- 210. Ron Canale I am the owner of, a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 211. Anonymous business associate As an associate of a small business, I do not appreciate having our information sold to telemarketers, nor do I appreciate the unbelievable volume of calls we receive by said telemarketers. Oftentimes, more than 80% of our calls are spam, and when they leave a voicemail they fill our inbox quickly with rubbish that takes time to sort through. Time is our most limited resource, and the time we spend dealing with their junk calls is time we can never get back or be reimbursed for. Please end this harassment!! Received March 8, 2024.
- 212. <u>David Edwards</u> The preponderance of my phone calls for my business are telemarketers and so I don't answer my phone from numbers that I don't know. I let people leave a message and then i listen to the messages and call them back if it was a real call and not a telemarketer. This has had a huge negative impact on my company and my ability to conduct business. Received March 8, 2024.
- 213. Cedrick Gousse I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.

- 214. <u>Gregory Gooden</u> I am the owner and sole employee of an internet technology company. Telemarketing calls are clogging my call time and my voicemail and interfere with with ability to efficiently do business. In addition these calls are often deceptive and aggressive. Please close the loopholes that permit lead generators and telemarketers from harassing my business. Received March 8, 2024.
- 215. Brain Grierson Good day, I am an Owner/Operator which means I own and operate my own Semi Tractor. I rely on my phone for communicating with my dispatchers all day every day. Staying focused and safe on the road is my number one responsibility. My phone ringing in my headset multiple times a day with unrequested calls is both distracting and dangerous. If there were a national "no call" directory I would sign up for it immediately but since there is not I urge you to put a stop to robocalling and the selling of my personal information. The next time you or your family are driving alongside three or four 80,000 lbs tractor trailers on the freeway at 75 mph think of the drivers of those trucks who are at that moment answering yet another robocall. Thank you, Brian Grierson. Received March 8, 2024.
- 216. MDK Technology, LLC I am the owner / manager of a small business and the robot calls have plagued our phone lines far to long and have cost us and others untold amounts of money, ties up our phone lines, and backs up on our answering services, even if we do not answer the calls. The availability of protection is nonexistent, these telemarketing companies must be stopped. Received March 8, 2024.
- 217. <u>Virginia Dahms</u> I am the owner of a small business. Our company relies on our phones for nearly all of our business. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. When these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. I pay for filtering services to try to filter out the obvious spam and robo calls. These calls cost me time because I have to decide which ones are legitimate so as not to lose business and which are unsolicited nuisance calls. As a business owner, I'm asking the FCC to close the lead generator loophole and stop telemarketers from harassing small business owners and costing us time and money. Received March 8, 2024.
- 218. Alan I am the owner of, or the manager of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Every call is the possibility of a new customer and letting unknown callers go to voicemail is not a option. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Support NCLC. Received March 8, 2024.
- 219. Ann Snow Curry I am a solo practitioner licensed attorney and the volume of telemarketing calls on my cell phone is a nuisance that impacts my productivity and thereby my ability to make a profit. Received March 8, 2024.
- 220. Thomas Goodwin As the owner of a small business, I can attest that unwanted telemarketing calls significantly impair our productivity and revenue by disrupting essential communications with customers and suppliers. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. I urge the FCC to address the lead generator loophole to strike a balance between curbing abusive telemarketing practices and preserving legitimate sales channels. A solution is needed to protect small businesses like mine from this harmful disruption. Received March 8, 2024.

- 221. Tookes Wilder My husband and I are owners of a small business that sells personal improvement services. I rely on our phone lines to communicate with customers and stakeholders. Telemarketers tie up the phone lines, preventing me from doing business and from receiving other important calls. They also clutter my voicemail requiring me to listen to and delete them. These calls and voicemails cost me time and time is money for small businesses. The telemarketers have also resorted to making their names show up on caller ID as another, more reputable business. This can't be right. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 222. David corrales I am the owner of small business that provides tech support to others busineses. I rely 100% on my cell phone to communicate with customers, When telemarketers call, they tie up my phone lines, preventing the important calls from connecting and make me loose business. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and take up time listening to them and deleting them. These calls cost time, and time is money a small business also when in the middle of the job the phone starts ringing non stop even when I ignore the call they keep calling up to 4 times call right after the other call for several minutes. Received March 8, 2024.
- 223. Michael Wienold I am the owner of a small business that sells PC and Small electronic repair services. I rely on my cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my only phone line, preventing important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and take up my time listening to them and deleting them. These calls cost me time, and time is money for a small business. Received March 8, 2024.
- 224. <u>Jeane Arias</u> I am the owner of a small business that sells Residential and Commercial Mortgages. We rely on our cell phones to communicate with customers, Lenders, Law Firms, Title Agency, Insurance, and property managers. When telemarketers call, they tie up our phone lines, preventing important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog our voicemail and take up your time listening to them and deleting them. These calls cost us time, and time is money for a small business. Received March 8, 2024.
- 225. Michael S Rose HAMMERSIGN LLC I am the owner/manager/employee of a small business that sells online religious materials. I heavily rely on my cell phone to communicate with customers, suppliers, and vendors. These are my business. When telemarketers call, they tie up my phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and us MY own phone time listening to them and deleting them. This is costing me money. These calls cost me time, and time is money for my small business. Do NOT let these companies sell my information. The small business owner needs help. We are the backbone of this Country. Received March 8, 2024.
- 226. <u>Juan Sonera</u> I am an employee of a small business that sells commercial office furniture. We rely on our mobile phones to communicate with our customers, vendors, manufacturers, and others. When telemarketers call, they tie up our phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog our messaging systems, and take up our time listening and deleting them. These types of calls are a time-consuming nuisance, and time is money for a small business. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners and staff. Received March 8, 2024.

32

- 227. <u>William E Gibson</u> The unwanted solicitation calls are annoying and distracting. They disrupt business such as appointments and also cause us to miss wanted calls from associates and customers. People have to resort to not answering any calls from any unknown number to avoid this disruption. This leads to loss business opportunity and an unnecessary use of time returning calls you might have answered. It feels like a great invasion of privacy. Received March 8, 2024.
- 228. Ann Curry I am the co-owner of a small architectural millwork company. We are short of staff ever since Covid, and the distraction and time taken out of my team has a direct financial impact on our business. My employees have to take calls in case it is a potential new customer, but this often leads to wasted time and multiple harassing Telemarketing calls which are triggered by answering calls. Received March 8, 2024.
- 229. Donna Miller I work in mortgage. I rely on my cell phone to communicate with clients and the amount of telemarketing calls is horrible. I have to answer each one as it MIGHT be a client. This ties up SO MUCH of my time and is so annoying. And even more so, when I pull credit for my clients, they can get upward of SIXTY calls from telemarketing. It's INSANE and crippling for them. We need to get rid of telemarketing AND trigger leads. Received March 8, 2024.
- 230. <u>H. Michele Myers</u> Closed business 3 years ago and am still incessantly hounded by Telemarketers. Received March 8, 2024.
- 231. <u>Jonathan Belzley</u> My cell phone number has been entered into the national do not call list, which has helped, but now I'm getting spam texts multiple times of day. My office line goes directly to voicemail to combat the frequency of robot calls. They still leave voicemails, which take time to listen momentarily and delete. It would be nice to answer the phone for real business instead of sending callers to voicemail. Received March 8, 2024.
- 232. James R. Held I have started, operated, and worked for at least seven different small businesses, including self funded and venture funded. The most important aspect of good management, vital to small and startup businesses, is husbanding "share of mind," the time available to think, analyze, decide and execute. Aside from the resources telemarketers consume such as telephone lines, they consume time and attention that detracts from important activities necessary for the business success. Telemarketers should not be allowed to impose their agenda on small businesses that are striving to grow, feed families, and employ workers productively. Running a business is hard enough without free-loaders getting in the way. Received March 8, 2024.
- 233. Glendon Shaw I am the owner of a Small business that provides Automation Consulting services. I rely on my cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up your phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog your voicemail, and take up your time listening to them and deleting them. These calls cost you time, and time is a small business' most limited resource, as well as interfere with me getting in contact with real customers. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 234. Anonymous I had to sign up and pay for a spam blocking program for my three non-profit organizations as well as for myself personally. If I had not done this I would spend time everyday fielding these horrific scam calls. They interfere with a person doing business and that loss in sales/business/donations, etc. You may think a one minute call would not affect this, but it does. Just the time to be distracted to answer a phone call and then have to manage

- the call and then get back to work is more than a minute. It is embarrassing that we citizens have to be bothered like this in our personal lives and our professional lives. Received March 8, 2024.
- 235. Anonymous business owner I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 236. Anonymous business owner owner/manager/employee of a small business that sells novelty/joke products. rely on your cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog voicemail, and take up time listening to them and deleting them. These calls cost time, and time is money for a small business. Received March 8, 2024.
- 237. <u>donna springer</u> I work for a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 238. Ginnys Bridal Collection Legacy Bridal and Formal L.L.C. I am the owner of Ginny's Bridal Collection, a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 239. <u>Thomas Mansor</u> These calls tie up my phone lines and clog up my voicemail. They take a lot of my time and time is money for a small business like mine. Received March 8, 2024.
- 240. <u>Nicholas Bissanti</u> I own a small pool cleaning business. I get so many robo calls that a lot of the time, I don't even answer the phone anymore and just hope that if it's a potential customer they leave a voicemail. It's extremely frustrating, and wastes so much time, not to mention probably costs me business. Received March 8, 2024.
- 241. <u>Christina Douglas</u> I am the owner of KKC Enterprises dba Douglas Real Estate which is a small business. I rely on our phone lines to communicate with tenants, clients, customers, vendors, contractors, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.

- 242. Ben Barton I am the owner f a small business that performs electrical services. I rely on my cell phone to communicate with customers, suppliers, and vendors. When I receive unwanted/un-solicited calls from telelmarkerters, the tie up my phone lines and disrupt my work flow. This cost me time and money and I do not consent to havng my information sold to these guys. Please do not allow the telemarkerters to challenge this rule. Received March 8, 2024.
- 243. Apartment Dynamics Please ban the use of computer generated telemarketing calls to both business and private numbers. I've gotten to the point of never answering my phone unless I recognize the number. That means a miss a lot of calls from new clients for me. Received March 8, 2024.
- 244. Randy Buck Absolute Mechanical services I am the owner of Absolute Mechanical services writing to you in hopes of stopping these telemarketers from tying up my phone lines of my business. numerous times a day, while I'm conversing with my customers, I get telemarketing calls tying up my valuable time. Please stand up and do the correct action to stop this. Thank you. Received March 8, 2024.
- 245. Chris Robinson I own a small locksmith business. We provide an "express service" that primarily helps people locked out of car, home or business. These persons need fast help so they don't wait for a callback if you miss their call. The customer loses, my business loses... and even the obnoxious telemarketer has wasted his time because I never buy anything from them. That they have the legal right to call without my explicit permission makes little sense to me. Neither putting my phone number on the internet, nor giving it to any other company, is an invitation for calls from just anyone. It's almost like a thousand people overheard you telling your number to someone and they figure it's ok for them to call too. It isn't ok at all. Please stop whatever the telemarketers are doing to get my number. I consider all telemarketer calls to be harassment. Received March 8, 2024.
- 246. <u>David Griffen</u> I am (the owner of, or the manager of, or I work for) a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- business that collects input from experts and influencers around the world on behalf of our clientele. To do our work, we must be in rapid contact with hundreds of individuals each month by mobile phone. Typically, we do not have their phone numbers in our phones before they call, meaning that we are not able to white-list them in advance. This means we must answer almost every unknown call that we receive. Because we have to answer all calls, the increasing number of telemarking calls that we are receiving are severe economic burden on our business. Each telemarketing call requires one of our small staff to interrupt what they are doing, answer the call, waste time listening long enough to determine that it is telemarketing call, hang us, and refocus on the task they were doing. There is also the possibility that they will miss an important call while dealing with the telemarketing call. Lately, we are becoming so burdened by telemarketing calls that some of our employees are resorting to ignoring calls from unknown numbers out of sheer frustration. When such a call comes from a genuine contact, this impairs our productivity at best and risks us losing a source of knowledge. A crucial aspect is the economic assymetry of telemarketing calls. The telemarketer uses a robocaller that costs

them virtually nothing per call. But we have to spend actual human staff time dealing with each telemarking call. Robocalls cause telemarketers not merely to transfer economic value from small businesses to telemarketers, but actually to inflict costs on small businesses far out of proportion to whatever economic gains they themselves receive. They are huge net value-destroying mechanism for the national economy and especially for small businesses. Received March 11, 2024

- 248. <u>anonymous business employee</u> All Robo calls should be banned period! The calls tie up phone lines and clog Voice Mails of businesses whether the employees and/or owners are working from a brick and mortar business or working from home. Received March 11, 2024.
- 249. <u>Anonymous business employee</u> We have found that the majority of these robocalls are spam/scam calls originating mostly from the same area code. This needs to stop. Prosecution and banning are effective solutions. Received March 11, 2024.
- 250. Kevan Snowbarger I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 251. Mark Gardner Telemarketers are a blight on the business community. These telecommunication pests invade personal communications spaces of Private, Personal and Business entities Many of the calls are scams. These callers put all American Citizens into a defensive posture. It's gotten to the point we can't feel free to answer our telephones. We need to stop this form of harassment. I am a First Amendment supporter, however telemarketers have crossed the line. Public harassment is not Free Speech. Received March 11, 2024.
- 252. Steve Bass I own a small business -- a marriage and family counseling service. When I'm in a session. The phone rings and many, many, MANY times it's spam -- a robocaller and other nonsense that takes me away from doing my business. The telemarketers waste my time, inetrrupt me from my business, use my phone line (when a REAL) customer might be calling. The calls that go to voice mail also takes up my time because I have to listen to the voicemail. Please stop these telemarketers from calling me!! Received March 11, 2024.
- 253. <u>Josh Martin</u> I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 254. Anonymous business owner I get robo calls and telemarketer calls at least 30 calls a day and some late at night. Some goes to my voice mail taking up important space causing me to miss important calls! This also wastes a lot of my time and therefore costs me money. This needs to stop! I am sure I am not alone in this! Received March 11, 2024.
- 255. <u>Ivan Golubev</u> While we have implemented an autoresponder to shield ourselves from unsolicited calls, this is a patch and not a solution. Please crack down with MASSIVE fines on these businesses to protect us from wasting time and prevent millions of scams from happening and leaving people with huge monetary losses. Received March 10, 2024.

- Small Women Owned Business Owner in Texas I am the owner of a small business that 256. provides online and in-person consulting, instructional, and technical writing services to organizations ranging across government agencies, educational institutions, and both publicly and privately held corporations all over the United States. I rely on my cell phone as my primary point of contact to communicate with clients, students, and vendors. Telemarketing calls interrupt my daily business activities constantly, in addition to tying up my line to the point that even my own clients and potential clients often cannot reach me on the first attempt. I pay for my cell phone and the service it provides, and it's infuriating to have someone else exploiting both my time and my bandwidth and costing me money, as well as potential customers. I have two call blockers on my cell phone, yet somehow telemarketers and spam callers are able to spoof numbers to get around them, where they overfill my voicemail box with messages such as, "Hello? Hello?" or robocall voice recordings that drone on for two minutes about a car warranty or student loan I've never had, or worst of all, waste my time when I answer because it looks like a legitimate number and isn't. Time is money. Money is money, and it seems we're paying not only our own business expenses-including cell phones and cell phone bills-but for someone else wasting our time with spam calls. I am beyond over this problem. Please do anything and everything you can to stop this nonsense. Received March 8, 2024.
- 257. David Stone, CPA I am the owner of a small business. I am to the point I do not even answer my business phone because it most likely will be some telemarketing gimmick call. As a result, I miss out on many opportunities to answer a call from a potential client who desires my services. I miss hundreds of new client opportunities a year because the telemarketers have completely taken over our phone lines. I rely on our phone lines to communicate with my clients. When telemarketers call, they tie up the phone lines, preventing me from doing business and receiving other important calls. Even when these unwanted calls go to voicemail, they clog up and require me to listen to and delete them. These calls cost me time and aggravation. I am sick of it. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 258. Andy Zissermann I am the owner of a small business that rents eBikes and provides guided winery tours. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Support NCLC. Received March 8, 2024.
- 259. <u>David Lilga</u> I am the owner of a small business that cares for pets. I rely on my cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone line, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and take up my time listening to them and deleting them. These calls cost me time, and time is money for a small business. Received March 8, 2024.
- 260. Gabrielle H. I rely on my cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and waste my time dealing with them. Time is money for a small business! Received March 10, 2024.

37

- 261. <u>Diane Jensen</u> I feel that this is a hard-earned right that we should have been granted many years ago. I think it's about time that our protections are kept in place. Received March 11, 2024.
- 262. Xenios Antony I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 263. Anonymous business owner I am the owner of, and or the manager of, and or | work for a small business. I rely on my cell phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 264. Diana Mey In my more than two-decade's long extensive experience with enforcing the TCPA's regulations pursuant to the Act's private-right-of-action, I can attest that Caller ID spoofing continues to be a persistent problem. I therefore support Mark Dobronski's petition requesting that the Commission expeditiously clarify that 47 C.F.R. 64.1601(e) is a regulation that was adopted by the Commission pursuant to the rulemaking authority delegated to it by 47 U.S.C. § 227(c), and specifically 47 U.S.C. § 227(c)(1)(A). Received March 11, 2024.
- 265. <u>anonymous business owner</u> I am the a manager of a small business. I rely on our phone lines to communicate with customers, suppliers, and other employees. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 266. Robert E Finfer All calls must stop! In this day and age if we want a service we can find it utilizing the internet, relationships and other means. Calls are abusive, they are disruptive, they prevent hard working peope and companies from doing quality business. There is no upside and no time anybody unknown to you should be contacting you for any reason. Received March 11, 2024.
- 267. Anonymous I am the owner of a small tax and accounting firm. I rely on my cell phone to communicate with clients, IRS, state agencies, tech support, suppliers, and others. When telemarketers call, it takes me away from work, thet break my concentration which can be very costly to my clients and my business. They also tie up my phone lines, preventing important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and take up so much time listening to them and deleting them. These calls cost me time and money, and time is money for my small business afterall! Received March 11, 2024.
- 268. Shield Anderson I am the owner of a small business that provides IT Support services. I use my cell phone as an essential part of my business. I communicate with clients and vendors using my cell phone. Telemarketers take valuable time and energy away from my focus on my

- clients' needs. I have lost time and thus money with the barrage of telemarketers calling my cell phone selling products that I have no interest in or use for. Received March 10, 2024.
- 269. Gavin Brice I am a small business owner in Huntington Beach. Unsolicited marketing calls and emails are a form of theft. They use infrastructure that I and others pay for and they rob me and my staff of valuable time every day. Sadly, time is money, and these soulless bandits steal from me every day. They clog our lines, interfere with our business and they do so without remorse. They are a pernicious drain to my business and they should be stopped! The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners!! Received March 11, 2024.
- 270. <u>Jimenez Design Studio/Julio Jiminez</u> I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they interrupt my work in progress. Also tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. Received March 10, 2024.
- 271. <u>jeffrey rovner</u> I am a business owner and don't like wasting time responding to telemarketers. Answering useless calls and filling up my voice mail is a money wasting intrusion. No one has a right to sell/buy my contact information to intrude on my privacy and business operations. Stop telemarketers from wasting my time. Received March 11, 2024.
- 272. <u>Keith Samuels</u> I rely on my cell phone for communication to customers and do not want added telemarketing calls interrupting me and losing paying customers. Received March 10, 2024.
- 273. <u>Jana Eisenstein</u> I work for two small businesses and I am an author who manages the sole publicist/marketing responsibilities for my recently-published book. I rely on my phone lines to communicate with customers, members, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Additionally, at one of my jobs, I run fitness classes where I play music via Bluetooth from my phone. Every time a telemarketer calls during one of my classes the music is interrupted. When this happens multiple times per class this has an adverse impact on our members who came to work out. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 274. <u>Charles Farmer</u> Telemarketers should be banned from calling Individuals and Business owners. Telephone owners and renters are paying customers who don't need the irritation and interuptions of their lives. Received March 8, 2024.
- 275. <u>Randal Berger</u> Please stop telemarketers from harassing phone calls. Received March 8, 2024.
- 276. Gaylynn Foxx, Janean Sanders We are the owner and employee (respectively) of a small air conditioning, heating, and refrigeration repair company. As we both are frequently in the field, our cell phones are crucial to our ability to receive calls for service from new and existing customers. In Louisiana, with the extreme weather and humidity, along with a high population of senior citizens in our area, functioning heating and air conditioning are CRITICAL for SURVIVAL. Despite our lines being on the Do-Not-Call registries, and repeated demands that the same telemarketers are to cease calling our business, we still receive multiple telemarketing calls throughout the day. When telemarketers call, they tie up our phone lines,

preventing us from conducting business, and from receiving other critical calls from customers, as well as our vendors. Even when these unwanted calls go to voicemail, they clog up our voicemail and require one of us to listen to, and then delete them. These calls cost us time, and as a small business, our TIME IS MONEY! The FCC MUST close the loophole that allows companies to profit from selling MY information as sales leads, and telemarketers to use that info to repeatedly make harassing calls to small businesses (and to do so despite Do-Not-Call registries, and repeated demands that they stop) with absolute impunity. Received March 11, 2024.

- 277. Anonymous Business Owner I rely on my cell phone to communicate with clients and conduct business. When telemarketers call, they interrupt business operations, and often interrupt me when I'm driving for business. These calls cost me time, and time is money in my business. Received March 11, 2024.
- 278. <u>Mitzi Flagler</u> I am a small business owner but I am a human first who does not want the telemarketers bothering me PERIOD. Especially when I did not give them my number. It's ridiculous and this country needs to STOP. Received March 11, 2024.
- 279. John Andrica Union Partners, LLC I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 280. <u>anonymous business owner</u> I am a small business owner. I receive far too many unsolicited calls and texts from telemarketers which interrupts my work flow as well as ties up my cell phone which is what my clients use to contact me. When the calls go to voicemail, if the telemarketer is polite enough to leave a message, most do not, it takes more of my time to delete the message, plus it can fill up my limited voice mailbox which I have to pay for and sometimes my clients get the message that my mailbox is full. Received March 11, 2024.
- 281. <u>Bob Beck</u> I am the manager of a small service business that sells marketing systems to local businesses. I rely on my cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they can cost time having to listen to unwanted voicemail, and take up time and deleting them. These calls cost me time, and time is money for a small business. Received March 11, 2024.
- 282. <u>John Goodman</u> I am a consultant, which means I am a small business owner. Any telemarketer's call that I receive ties up my phone line and distracts me from my work. This has become a huge drain on my energies and other resources. Please do whatever you can to stop all these telemarketing calls. (When I want to give my business to someone, I call them. It should never be the other way around!) Received March 11, 2024.
- 283. <u>Bruce Adams</u> I receive MANY telemarketing calls every day. They waste my time and attention so please make them stop! Received March 10, 2024.
- 284. Anonymous Filer I rely on my cell phone to communicate with clients and professionals. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and take up my time listening to them and deleting them. Received March 11, 2024.
- 285. <u>Becky Salewski</u> I am a retired IT professional who worked in the Telecom industry, and now own my own mixed media Sole Proprietor business focusing on Commercial machine

embroidery. Telemarketing/SPAM calls not only force me to stop my machines and impact production, but also put an undue financial burden when these calls flood my Toll Free #. Unnecessary voicemail sent to my email clog up my VALID Customer communications. The accumulated down-time and resulting technology monitoring and cleanup is exhausting. Since I don't have the benefit of bombarding these callers to sell MY business offerings, they should not be able to negatively impact my Small business without MY permission. Do better, support the TRUE small businesses instead of these Telemarketers. If I wantedwhat they are selling, I'd be LEGITIMATELY contacting them. Received March 10, 2024.

- 286. Denovo Solutions Group LLC I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 10, 2024.
- 287. <u>Shane Ross</u> As a small business owner I haven't the time nor patience for the hundreds of unsolicited calls I receive weekly. They monopolies my time. Force me to let customers calls go to voice-mail, thus hurting business. Received March 8, 2024.
- 288. William Farris I am the owner of Northeast Service Mechanical, LLC, a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 8, 2024.
- 289. Anonymous Business Owner I am the owner of a small business that sells Real Estate. I rely on my cell phone to communicate with customers, lenders, trades, and others. When telemarketers call, they tie up my phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and take up my time listening to them and deleting them. These calls cost me time, and time is money for a small business. Received March 8, 2024.
- 290. <u>anonymous business owner</u> I own 3 businesses that rely on customers to call in to either initiate business or maintain existing relationships. It is extremely burdensome to deal with all the telemarketing calls that we receive on a daily and often hourly basis. It is SO BAD we cannot actually answer the phone anymore and at times, it ties up our lines such that we cannot generate income. PLEASE, this MUST STOP. This business owner begs you to close the lead generator loophole and stop telemarketers from harassing me on a daily basis!! Received March 8, 2024.
- 291. <u>Lauri Shedd</u> I am a small business owner whose day is interrupted multiple times per day by telemarketers and spammers. Please do something to stop this practice. It is difficult for small businesses because we NEED to answer the phone; we can't screen calls as we do on our private lines. Received March 8, 2024.
- 292. <u>Mobile Electronics, Inc.</u> As the owner of a small business, doing service work for public safety entities, I rely on my cellular phone to stay in contact with my customers. Some of their calls are critical and require immediate attention, such as a 911 dispatcher console has shut down. I need to answer my phone when the phone rings or, at the very least, allow the caller to

leave a voice mail. I waste a lot of time, usually while on a customer job location, fielding calls and texts about insurance quotes, loans available, and who knows what else. I hang up on most of them after I hear the "boink", water-drip sound - telling me the number was spoofed. None of these calls are from local companies and none of them are anything I am interested in or inquired about. But so far, they are all free to waste my time while trying to get personal information, credit card numbers or bank accounts. This should not be allowed to continue and there should be consequences for those that do it. Received March 10, 2024.

- 293. Gerard B Decamp I am an individually practicing self-employed Professional Engineer (P.E.). Much of my work is in the field and my mobile phone is my principal means of business communication. "Spam" telemarketing calls are the audible equivalent of someone frequently coming by and interrupting you by dropping an advertising flyer in front of whatever you were reading or working on. If repeated calls from stalkers to celebrities and former romantic interests are considered illegal harassment, why is it still legal for telemarketers to repeatedly interrupt you entirely on their schedule, not yours? The process of answering each spam call and determining that it isn't from any prospective customer of yours usually takes several minutes for each such interruption. It's not momentary. Received March 8, 2024.
- 294. Krista S. Jacobsen I am the owner of a small business. I rely on my phone line to communicate with clients and vendors. I receive so many telemarketer/spam calls that I cannot post the business phone number on my website. I have also learned that I simply cannot answer the phone if I do not recognize the number, because 19 times out of 20, the call is spam, and if I answer, the caller knows the number is live, which increases spam calls. Because I cannot answer when I don't recognize the number, I have missed calls from clients and potential clients. When telemarketers call, they tie up the phone line, which distracts me and prevents me from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for my small business, because I sell my time. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners (and for everyone else; surely your own phones are constantly bombarded by these junk calls, too!). Received March 11, 2024.
- 295. anonymous business owner I am (the owner of a computer service company, a small business. I rely on my phone line to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone line, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Thank you. Received March 10, 2024.
- 296. Brock Harris I am a small business owner. The spam calls are insane. Giant waste of time. My cell phone is MY tool not theirs. I spent a ton of time answering, dealing with, blocking, and reporting the non-stop calling. Even when they go to voicemail, it's a pain going through them. I need to keep my phone open for MY clients to call me, so I end up picking up 5 calls a day from call centers. Enough is enough. Received March 8, 2024.
- 297. Russel Funk I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close

- the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 298. <u>David Mattingly</u> I do not want SPM calls using my bandwidth. I live in a rural area and Internet is scarce. I currently have 8 mbs symmetrical to run my business. I have V0IP phones. Please don't waste everyone's bandwidth with nuisance calls that actually decrease my quality of life. Received March 11, 2024.
- 299. <u>anonymous business owner</u> I rely on your cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone lines, preventing the important calls from connecting. These calls cost me time, and time is money for a small business. Received March 11, 2024.
- 300. Anonymous I am the owner of Crafty Mama, LLC. I rely on our phone line to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. It's a distraction also, which interferes with productivity. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The phone app creatores might decide to raise their fees because my inbox fills up fast. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Thanks so much. Received March 11, 2024.
- 301. George Philips I work for a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. I also had to forward my father's phone line to my cell due to the sheer number of calls he gets. He is 93 years old. He does not need do any business anymore. He doesn't need charities calling him 10-15 times a day. But it keeps happening. ENOUGH!! Received March 11, 2024.
- 302. AJ Cho I work for a small business where we rely on our phone lines to communicate with tenants, clients, utility and management companies, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 303. Anonymous business owner I am the owner of DNE inc, a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 304. <u>Kevin Rogers</u> I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close

- the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 305. <u>David Forrest</u> Spam calls take too much time away from business, vendors and clients. Received March 11, 2024.
- Gaylynn Foxx, Janean Sanders We are the owner and employee (respectively) of a small air conditioning, heating, and refrigeration repair company. As we are both frequently in the field, our cell phones are crucial to our ability to receive calls for service from new and existing customers. In Louisiana, with the extreme weather and humidity, along with a high population of senior citizens in our area, functioning heating and air conditioning are CRITICAL for SURVIVAL. Despite our lines being on the Do-Not-Call registries, and repeated demands that the same telemarketers are to cease calling our business, we still receive multiple telemarketing calls throughout the day. When telemarketers call, they tie up our phone lines, preventing us from conducting business, and from receiving other critical calls from customers. as well as our vendors. Even when these unwanted calls go to voicemail, they clog up our voicemail and require one of us to listen to, and then delete them. These calls cost us time, and as a small business, our TIME IS MONEY! The FCC MUST close the loophole that allows companies to profit from selling MY information as sales leads, and telemarketers to use that info to repeatedly make harassing calls small businesses (and to do so despite Do-Not-Call registries, and repeated demands that they stop) with absolute impunity. Zero weight should be given to the opinion of the US-SBA Office of Advocacy, as their roundtable discussion only included companies that benefit financially from the status quo, and no companies that are harmed by the status quo (such as my business, as well as Janean's previous employer). IT IS US, that the US-SBA Advocacy should be representing. Telemarketing existed long before the digital age, and the ability to buy/sell our contact info. Those companies were profitable then, so they certainly can be now. Received March 11, 2024.
- 307. Pastor of San Rafael I am a Catholic priest of the Diocese of San Diego, the pastor of San Rafael Catholic Parish in San Diego and chaplain with the San Diego County Sheriff Department and San Diego Fire and Rescue. I rely on my cell phone to communicate with parishioners, non-parishioners, first responders, the sick, the poor, the homeless, the incarcerated, and others. When telemarketers call, they tie up my phone lines, preventing important and urgent calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and take up my time listening to them and deleting them. These calls cost me time, and time is a premium for a Catholic priest on call 24-7. Received March 11, 2024.
- 308. <u>Jay Larson</u> Marketing calls must stop. It's killing small business. We don't have time to tend to our customers let alone field hundreds of useless calls. Received March 10, 2024.
- 309. Paul Yeoham I am a small business that invests in non-public companies. Telemarketers and other SPAM phone calls waste my time and causes me to miss other important calls. The FCC must shut down the lead generator loophole. These calls waste time and money for everyone! Received March 8, 2024.
- 310. Pia I am the owner of a small business providing bodywork to my local community. I rely on my phone line to communicate with potential new clients. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for my small business. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.

- 311. Joseph Hillebrandt I am the owner of a small business that provides accounting, payroll, and tax preparation services to individuals and other small businesses. My main form of communication with clients and potential clients is my cell phone. Since many of my prospective clients are unknown to me on first contact, I cannot filter incoming calls by number to determine whether a call is valid, or one by a telemarketer. On any given day, I receive 10 to 30 unwanted telemarketing calls on y cell phone number. This renders my phone almost unusable in that valid client calls are often missed while I am forced to deal with telemarketers. I have enrolled in the federal and state "do not call" lists, but these lists are largely ignored by telemarketers. Reporting these calls is mostly impractical as they have learned to "spoof" the system by displaying random phone calls in the caller-ID field. These calls (and related voicemails, etc) hamper my ability to serve valid clients in a timely manner, costing me valuable time and expense. I would like to request that the FCC enact whatever rules and policies are necessary to shield individuals and small businesses from these telemarketing calls Specifically, such runles must include substantial punitive fines or fees for any telemarketer who continues to ignore the rules. Thank you for your time and consideration. Received March 11, 2024.
- 312. <u>anonymous business owner</u> I am the owner of a educational childcare small business. I rely on our phone lines to communicate with families, receive calls of potential customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 313. Mike DAmato I am the owner of a small business that is a local gym. I rely on our phone lines to communicate with customers. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail, fill it up so customers can't leave messages, and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 314. STEPHANIE BLACK GRANT There many other ways for marketers to reach potential clients (internet, social media, email, and radio, magazines, television). Usage of telephones causes realtime interruption of serious business & personal calls. It fills up emails and takes away precious time. I am a freelancer and for me, I need to minimize unsolicited calls. I often answer calls from unsaved numbers because I deal with people across the nation. These annoyances need to be minimized. Received March 11, 2024.
- 315. <u>Alexander I'm</u> the pastor of a small Church, which gets targeted as a small business. These calls waste time and tie up my already limited staff. Received March 11, 2024.
- 316. <u>anonymous business owner.</u> my business relies heavy on incoming calls that can be hindered by telemarketers. Received March 11, 2024.
- 317. <u>Hank Gauthier</u> Telemarketing calls are VERY disruptive to individual business owners such as hair stylists, barbers and cosmetologists. Received March 11, 2024.
- 318. <u>anonymous business owner</u> These unwanted phone calls cost businesses time and money by tying up phone lines, filling up voice messaging space, and even if they go to voice mail,

- forcing employees to spend time on going through the messages to figure out which ones are from customers and which ones are not. Received March 11, 2024.
- 319. <u>Donna Vetters</u> I am the owner of a small business that provides medical billing I rely on my cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and take up my time listening to them and deleting them. These calls cost me time, and time is money for a small business. In addition, it's not just phone calls, they text and they fax daily. My phone number is on the do not call list and it doesn't seem to matter. I've had a 3rd party involved in collecting from repeat offenders but it doesn't seem to stop. March 11, 2024.
- 320. <u>James Patrick Rudolph</u> I work for a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 321. Anonymous business owner I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 322. Shane Heeter I am the owner of CPR by Shane a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 323. <u>Mark Lacouague</u> My small business is impacted daily by these calls. It literally costs me money. Please don't allow this. Received March 11, 2024.
- 324. <u>Small businesses</u> Telemarketing should be totally illegal. It's harassment. No more telemarketing period!!! Received March 11, 2024.
- 325. <u>Laurie Bunn</u> I am a small business owner. I rely on my cell phone to communicate with customers and vendors. WHen Telemarketers call they tie up my phone and prevent important call from coming in. They clog my voicemail and take up time. They are a hindrance and annoyance to my small business. Received March 11, 2024.
- 326. YourOffice USA Birmingham I am the owner of YourOffice USA Birmingham, a small business. We answer phones and relay calls or messages to over 100 small businesses, in addition to our own communication needs. When telemarketers call, they tie up the switchboard preventing us from receiving other clients' calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require our clients to listen to and delete them. They cost my business and my clients' businesses time, and time is money for small businesses. In addition, these callers are often pushy and sometimes belligerent when told we are not

- interested. PLEASE close the lead generator loophole and stop telemarketers from harassing small business owners!! Received March 11, 2024.
- 327. <u>Jonathan Wolf</u> I own Blue Planet Aquarium Services and Printer's Row Brewing, 2 businesses that rely on their phone lines heavily. Robo calls ty up phone lines and interrupt workers lines costing time and money. Received March 11, 2024.
- 328. Erin Spencer I am the owner of a small business teaching flute and piano lessons. I need to have my phone number publicly available for potential students to contact me. I receive many spam calls every day, and even when I recognize that a number is spam and reject the call, they often leave a voicemail and then my voicemail inbox fills up quickly. I often don't receive a notification when my voicemail box is full, leading me to miss out on business if potential students can't leave me a message. All of this combined costs me a lot of time and energy that could be spent actually earning money for my business. Received March 11, 2024.
- 329. <u>anonymous business owner</u> Stop telemarketing calls to small businesses now! Telemarketers are constantly tying up my phone lines with their harassing spam calls and i'm sick of it. it's been going on for years and it's unbelievable that it's been allowed to go on for so long. Do your jobs and protect us as business owners and consumers from the toxic telemarketer mosquito-like pest nuisance NOW! FCC DO YOUR JOB and close the lead generator loophole to stop telemarketers from harassing small business owners. NOW! Received March 11, 2024.
- 330. <u>raquel martin</u> I'm the owner of a small business that sells language learning services. I rely on my cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone line, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and take up my time listening to them and deleting them. These calls cost me time, and time is money for a small business. Received March 11, 2024.
- 331. <u>anonymous business owner</u> Rely on cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog up voicemail, and take up time listening to them and deleting them. These calls cost time, and time is money for a small business. Received March 11, 2024.
- 332. <u>Denette Kellogg, JADE Knowl Management LLC</u> I am a small business owner and rely on my cell phone for work and business related calls. I do not have the time for spam calling and would like it to stop. It creates distractions that take time away from critical business pursuits. Received March 11, 2024.
- 333. Mark Shaffer ARTX Grooming Services, Inc. Aussie Pet Mobile of Northwest Arkansas I am the owner of a small business that sells Mobile Pet Grooming. I rely on my cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone lines, preventing important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and take up my time listening to them and deleting them. These calls cost me time, and time is money for a small business. PLEASE STOP THEM! Received March 11, 2024.
- 334. Mac Bell Marc Bell Capital I am the owner of a small business that works with new ventures. I rely on your cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up your phone lines, preventing important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and

- take up my time listening to them and deleting them. These calls cost you time, and time is money for a small business. Received March 11, 2024.
- 335. anonymous business owner Stop telemarketing calls to small businesses now! Telemarketers are constantly tying up my phone lines with their harassing spam calls and i'm sick of it. it's been going on for years and it's unbelievable that it's been allowed to go on for so long. Do your jobs and protect us as business owners and consumers from the toxic telemarketer mosquito-like pest nuisance NOW! FCC DO YOUR JOB and close the lead generator loophole to stop telemarketers from harassing small business owners. NOW! Received March 11, 2024.
- 336. Eric Bueschel I am a small business owner that primarily relies on a cell phone to communicate with customers. More and more frequently, it is becoming a real burden, as spam, robocalls, and telemarketers have dramatically impacted my ability to communicate. To the point now that I have to send my calls to voicemail to screen them. This is costing me business, and time. It's time to crack down on this abusive and generally unethical industry. Received March 11, 2024.
- 337. Anonymous business owner I am a small business owner. The constant barrage of telemarketing calls is crippling my business. Every unwanted ring blocks a potential customer, supplier, or important contact. It's not just the wasted time answering; it's the overflowing voicemail box and the frustration of sifting through junk messages. In a small business, every minute counts, and these calls eat away at our productivity. Received March 11, 2024.
- 338. <u>UrbanYardology, LLC</u> Telemarketers and lead generators are a significant interruption for my small business. I need to answer my phone so that I don't miss important potential new clients or exiting clients but I am constantly bombarded with people looking to fund my business or enhance my Google listing or fix my website. These calls take away from my business and my time with clients. I am a one person operation and do not have an assistant to help me field these calls. We live in a day and age where if we are seeking services we will reach out as needed. We need these calls to businesses to stop so that we can focus on our own operations. Received March 11, 2024.
- 339. <u>Anonymous</u> When telemarketers call, they tie up your phone lines, preventing the important calls from connecting. Received March 11, 2024.
- 340. <u>Denise Marti</u> I am director of a day care. We rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing us from doing business and from receiving other important calls, especially from families. We cannot afford to deal with telemarkerters, they clog up voicemail and require us to listen to and delete them. These calls cost me time taken away from our duties caring for children. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners! Received March 11, 2024.
- 341. Farmers Insurance Co. of Flemington I run a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 342. Matthew P Christensen Stop Robo Calls. Received March 11, 2024.
- 343. <u>Bill Bulloch</u> Stop this. Received March 11, 2024.

- 344. Futurity, Inc. I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. We receive multiple spam calls a day. a lot of these are blocked by our provider, AT&T, and a secondary system we have to pay an annual fee of several hundred dollars to try and filter these calls. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 345. Bart Mercer I am the owner of a small business that sells flowers and manages rental properties. We rely on our cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up your phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog your voicemail, and take up your time listening to them and deleting them. These calls COST us TIME, and TIME is MONEY for a small business! Please stop this from happening. Received March 11, 2024.
- 346. Kristina Harris Stop robocalls and telemarketers. Received March 11, 2024.
- 347. Judy A Henrics Stop all robo calls. Received March 11, 2024.
- 348. Anonymous business Owner I am the owner of several small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 349. Greg Newell I own a marketing firm and I'm ok with telemarketing as a legitimate channel. However the industry is so fraught with spam that it's become a real problem. I think most of the spam could be eliminated if the outbound call number matched the incoming call number (to prevent call centers and number spoofing). Received March 11, 2024.
- 350. <u>Daniel Schluer</u> My name is Dan Schluer, owner of BallotMeasureDomains.com,a small business that I run from my home. Due to my company's small size, I rely on my personal phone to communicate with personal AND business callers. I receive 20 to 30 spam calls per day and that is after paying for spam call filtering! They start at 7AM and continue through dinner time. In the last 90 minutes I've received 10 spam calls! Because of the predominance of interruptions from these nuisance callers I have resorted to allowing all calls go to voicemail, definitely not the ideal situation for a small business struggling for survival! These calls cost me time, money trying to filter them, and potential lost business if I don't promptly answer an urgent call from a customer. No one feels that these telemarketing calls are a valuable service except the people making them! Cut these bastards off! The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 351. <u>Kristi Cox</u> I am a solo elder law attorney with a remote-only practice. I run my remote small business from my home office and have a one-line Small Business telephone landline. Sometimes my calls are routed to an answering service, and sometimes not. When my calls are forwarded to a service, I may be paying the service for employee time spent answering telemarketer calls. Many prospective clients who call for the first time will hang up if the call is

not answered by a live person. If that caller is routed to voicemail because I have picked up a call with yet another robo telemarketer urging me to "claim my Google listing," I lose a prospective client. I also get annoyed. I pay for my Small Business line. It irks me that a service that I pay for is being abused by telemarketers and robocallers. Even with a telephone spam blocking service in place, some robocallers and telemarketers get through. It wastes my time and distracts me from my work. I wish there were an effective way to prevent these nuisance calls. Please pass legislation to stop these calls. Please include a penalty for violations so that the legislation is more effective. Received March 11, 2024.

- 352. Prosperitas Wealth Management LLC I am the owner of a small financial planning business and we rely on my cell phone to communicate with our customers, suppliers, and others. When telemarketers call, they tie up our phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog up our voicemail, and take up our time listening to them and deleting them. These calls cost us time, and time is money for a small business. Received March 11, 2024.
- 353. <u>Anne English</u> Ban telemarketers from calling small businesses, my line is gobsmacked with Tele messages that I don't need or want! Received March 11, 2024.
- 354. <u>Julie Orr</u> I am the owner of a small business in Santa Cruz. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. Received March 11, 2024.
- 355. Ruth C Honick I am a real estate broker. I use my cell phone to communicate with clients and fellow Realtors by voice and text. It's the lifeline of my business. Daily I am bothered by telemarketers calling asking for contributions to various charities. If I had the resources to pay each of them, I would be broke by now. Please stop these annoying calls. Received March 11, 2024.
- 356. Anonymous Small Business Employee I work for a small trivia company. I rely on my cell phone to communicate with potential employees for recruiting and training purposes. When telemarketers call, it's not essential to running our business, is disruptive, and is fruitless for them since we are only employees of the company and not decision-makers for any business purpose. Leaving a voicemail for us takes unnecessary time since again this is fruitless effort on the part of a telemarketer since we cannot engage them or agree to any sales purpose on behalf of company management. This wastes their time and ours. Received March 11, 2024.
- 357. <u>Mare Pagel</u> Please stop telemarketers to my small business. My phone is always tied up with messages I do not want or need! Received March 11, 2024.
- 358. Lori P I am general manager of a small hotel. I rely on our phone lines to communicate with customers, suppliers, upper management and others. When telemarketers call, they tie up the phone lines, my time and my staffs time, preventing us from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. We receive several spam and scam calls a day which ties up our time. If we have guests at our counter, we also tie their valuable time too having to answer incoming calls. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.

- 359. Michael Sheffrin I am the owner of a small business. I rely on my cell phone and our phone lines to communicate with customers, suppliers, and others. The insane volume of telemarketer calls has cripppled my ability to use the phone. They tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail or services, they require me to manage them. These calls, emailed spam/phishing, and big business one-way electronic comms and bots (AI) together, represent an overwhelming wave of intrusion and noise, crippling the paid services and my ability to conduct business. This is on an unprecedented scale. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. In fact, these activities should be criminal, and be enforced by the active use of steep fines and imprisonment. Received March 11, 2024.
- 360. <u>Lisa Marie Brugman</u> I am Lisa Brugman, EA, the owner of Lisa Brugman, EA & Associates, a small business. I rely on my cell and virtual phone lines to communicate with customers, the IRS, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. In addition, they cost me money. I have multiple phone lines coming into my cell phone. Accessing these lines to contact me costs me money. Telemarketers are costing me unrecoverable money every time they call one of my phone lines. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners NOW. Received March 11, 2024.
- 361. <u>anonymous business</u> 02-278 is the Proceeding I am trying to input but your site does not allow me do so. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 362. <u>Barry Bailey</u> I am against robo calls they are a waste of time and money. Received March 11, 2024.
- 363. RAY HEARN I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 12, 2024.
- 364. Keith Dean Morreale You are the owner of a small business that deals with residential home rental and management services. You rely on your cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up your phone lines, preventing important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog your voicemail, take up your time listening to them, and delete them. These calls cost you time, and time is money for a small business. Received March 11, 2024.
- 365. <u>ITeachMusic2u LLC</u> The onslaught of robo calls continues. I don't have a lot of time to conduct my business and this is a waste my time. Please stop them. Received March 11, 2024.

- 366. <u>Dreamland Safari Tours</u> I am the owner of a small business in the tourism industry. I rely on our phone lines to communicate with guests, but am constantly receiving SPAM calls from telemarketers, or people that just hang up. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. These calls cost me time, and time is money for small businesses. The FCC MUST close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 11, 2024.
- 367. Business owner I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 12, 2024.
- 368. Anonymous telemarketing calls with pre-recorded messages serve no purpose other than to annoy business owners and tie up the line with unwanted activity. Deny telemarketers the ability to annoy and consume small business resources. In today's marketing, social media serves as a better tool. In sales, the adage "Sell to those who want to buy" reflects both a more efficient and consumer-friendly approach to marketing and selling; telemarketing is an obsolete platform that has lost its position as a viable tool. Received March 12, 2024.
- 369. Robert Elliot I am the owner of a small business. I rely on my cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog your voicemail, and take up your time listening to them and deleting them. These calls cost me time, and time is money for a small business. This should be illegal. Selling our information should be illegal. I have to PAY to have my illegally collected data to be removed and for spammer protection. This is an unwarranted cost to small business owners that YOU should end now. Thank you. Received March 12, 2024.
- 370. <u>Craig DeVries</u> Somehow telemarketers got my business cell number. I must get at least 20 calls a day about medicaire, life insurance, time share cancellation, solar, car warranties, and more. It distracts and interrupts me all day from doing business, driving, eating, resting, etc. They call all hours of the day. They start early and go until late. It must stop. It is totally out of control. I hear other people have it just as bad and some don't have it bad. I have it real bad and it must stop. Received March 11, 2024.
- 371. <u>anonymous business owner</u> I'm the owner of a small executive recruitment business. I rely on my cell phone to communicate with Clients and candidates etc. When telemarketers call, they tie up my phone lines, preventing important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog up my voicemail and take up my time listening to them and deleting them. These calls cost me time, and time is money for a small business. Received March 11, 2024.
- 372. <u>anonymous business owner</u> I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 12, 2024.

- 373. Cindy Beech I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 12, 2024.
- 374. <u>anonymous business owner</u> I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. It is a no brainer in my mind that this should even need discussion because it is highly intrusive and extremely cost for the lost time. Received March 11, 2024.
- 375. Syed Bokhari Advanced Heart & Vascular Physicians The Beauty Medics I am the owner of, Advanced Heart & Vascular Physicians and The Beauty Medics, small businesses. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Thank you. Received March 11, 2024.
- 376. Austin Hill I'm the owner of a small business and get telemarketing calls dozens a day. This is exhausting and forces me to either ignore all calls from unknown numbers which causes me to miss customer calls, or pick up my phone to be disappointed to hear yet another sales pitch, or recording, or absolutely nothing at all. It's infuriating and costly of my time and well being. I don't understand how this was ever legal in the first place. Received March 12, 2024.
- 377. Augustine Kizis vckizis@gmail.com My wife and me are the owners of Gellenis Bakery, a small business. We rely on our phone line to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone line, preventing us from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require us to listen to and delete them. A lot of them!!! These calls cost time, and time is money for small businesses. Please, close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 12, 2024.
- 378. <u>Richard Caro</u> At the very least, all Robocalls should be identified on the Caller ID as a RoboCall. Received March 12, 2024.
- 379. <u>Judy Kelly</u> Please do not support the selling of my business phone lines to telemarketers. As a small business owner and with limited employees, answering the phones to telemarketers is disruptive to my business for myself, staff and patients. This is wrong in so many ways and something that as a small business owner have no say in, in how people can sell my my information to make a profit, while they are stealing my time and energy. Please stop telemarketers from harassing small businesses. Received March 12, 2024.
- 380. <u>Cameron Stephens</u> 8 out of 10 calls I receive are now robo-dialer spam. Telephones as a channel for conducting business are rendered all but useless. I've moved my operations entirely to email as a result. Please fix this. Received March 12, 2024.

- 381. Andrew Webre Our company sells and manages residential real estate. Our phones are essential to our business in all respects. When telemarketers call, they tie up your phone lines, preventing the most important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog your voicemail, take up your time listening to them and delete them. These calls cost you time, and time is money! How is it that I pay \$Thousands and can't have control over my calls? GET IT TOGETHER IN DC!! Received March 12, 2024.
- 382. <u>Kevin Rogers</u> These calls cost me time, and time is money for a small business. Received March 12, 2024.
- 383. Ryan S. Sicard I am the owner of a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners & continue to protect personal lines. Received March 12, 2024.
- 384. Franklin King As a small business owner, my reliance on phone lines for communication with customers, suppliers, and other stakeholders is paramount. However, the persistent intrusion of telemarketing calls disrupts my operations, tying up phone lines and hindering essential business interactions. Even when these unwelcome calls divert to voicemail, they clutter my inbox, necessitating time-consuming deletion. For small businesses, time equates to money, and these interruptions are costly. The FCC must take decisive action to close the lead generator loophole and curb the harassment faced by small business owners from relentless telemarketers. Received March 13, 2024.
- 385. Santos they continue to call after you told them more than 50 times to dont call no more they harras you and call from local numbers trying to trick to pick up the call, on a pre paid plan they are costing me money because my plan is small and i only get certin minutes per month. who is going to refund me the money of that call it is costing me to awnser the phone and plus lately they been calling every 30 minutes. this has to stop this. how do we report them and why are they are not being penalized. Received March 14, 2024.
- 386. Anonymous business owner I am a small aviation business owner. My phone is my business. Telemarketing calls are a nuisance that take time away from my legitimate business activities, is a distraction and clogs up my voicemail inbox. I strongly encourage you to enact legislation to prevent this constant aggravation. Some days, I get more telemarketing calls that legitimate ones. Auto warranty and health insurance are two of the most common. Please don't capitulate to the demands of the telemarketing industry. They have no legitimate purpose in modern society. Received March 14, 2024.
- 387. <u>Kevin Comerford</u> We need the unsolicited sales calls to stop they are hurting our business. Received March 14, 2024.
- 388. Marvin Sandlin Please stop these callers now. Received March 18, 2024.
- 389. <u>B Knox</u> When telemarketers call, they tie up your phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog your voicemail, and take up your time listening to them and deleting them. Difficult to know what is a scam and what isn't. Received March 25, 2024.
- 390. <u>Michaela Sanders</u> I am (the owner of, or the manager of, or I work for) a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from

- receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received March 27, 2024.
- 391. Charlotte Lorthioir Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 9050 Junction Drive Annapolis Junction, MD 20701 Ref: [CG Docket No. 02–278; FCC 24–24; FR ID 205124 Strengthening the Ability of Consumers to Stop Robocalls Dear Secretary Dortch, My name is Charlotte Lorthioir and I am writing to you as a concerned citizen. Thank you for your interest in preventing junk texts and robocalls. I support the initiative that providers must get consent from consumers to opt them in to automatic calls and texts. I also support the expansion of opt-out requirements in section 64.1200(b)(3) of the NCLC. Many of these calls are unnecessary and add to the culture of spam texts. There may not be a financial charge, but cost imposed on the consumer is time and mental energy. Consent for robocalls and spam texts should explicitly be requested at the time of contract. Ideally, notifications and information would be sorted into categories that customers could choose from. Additionally, it is imperative that wireless providers notify consumers when artificial voices are used to communicate information, if not immediately apparent. As artificial intelligence advances, artificial voices used in robocalls will become more realistic and will have the capacity to respond to complex questions and commands. This has the potential to trick consumers into misunderstanding the urgency or intent behind robocalls. If a convincingly realistic voice is used for a robocall it needs to designate itself as an artificial interface at the beginning of the call. I appreciate the effort to reduce this noise in our current spam-filled climate. Thank you, Charlotte Lorthioir. Received April 2, 2024.
- 392. <u>Miklie Resources, Inc.</u> Robo Calls are extremely disruptive to our business and is taking time from our employees who are working with our customers to provide good service. Our business is affected financially from the lost time, and our customers are not always able to speak with an employee since we are fielding calls from automated call centers. All of these calls are not relevant or helpful to our business, they should be completely stopped, and deemed unlawful. Received April 9, 2024.
- 393. Audra Yetter I receive harassment DAILY (multiple times per day) from telemarketers to whom information about my small practice has been sold/revealed. It doesn't matter how many times I block the number, they just call from another number. It interferes with my ability to answer the phone for an actual patient. Please support the small business owners who are being negatively impacted by these vultures and restrict their ability for people to sell my information without my consent. Received June 6, 2024.
- 394. Mike Stephen I am Mike and I own a small business. I rely on our phone lines to communicate with customers, suppliers, and others. When telemarketers call, they tie up the phone lines, preventing me from doing business and from receiving other important calls. Even when these unwanted calls go to voicemail, they clog up voicemail and require me to listen to and delete them. These calls cost me time, and time is money for small businesses. The FCC must close the lead generator loophole and stop telemarketers from harassing small business owners. Received July 15, 2024.
- 395. Freight Logic LLC I am the owner/operator of Freight Logic LLC, a freight transport and logistics company that transports various industrial products and consumer goods throughout the continental United States. I rely on my cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone lines, preventing the important calls from connecting. Even when the unwanted calls go directly to voicemail, they

clog my voicemail, and take up your time listening to them and deleting them. These calls cost me time and money, as my business success is dependent on my ability to communicate with other entities to ensure a safe and timely delivery of products and goods. Received August 9, 2024.

- 396. <u>anonymous business owner</u> I rely on my cell phone to communicate with customers, suppliers, and others. When telemarketers call, they tie up my phone lines, preventing important calls from connecting. Even when the unwanted calls go directly to voicemail, they clog my voicemail, and take up my time listening to them and deleting them. These calls cost me time, and time is money for a small business. Received October 7, 2024.
- 397. Helena Hill, Hill Well-being Center I am the owner and Clinical Social Worker of a sole proprietorship providing psychotherapy services to adults. I have encountered a challenge with telemarketing calls, which occupy my phone lines and inhibit the connection of critical communications. Additionally, unsolicited text messages and unwanted calls that direct to voicemail create an unnecessary backlog, consuming valuable time that could be better spent addressing client needs. As a mental health professional, this situation raises concerns regarding the potential risk of harm to both my clients and the broader community. In the context of a small business, these interruptions not only result in lost time, which equates to financial loss, but they also have significant implications for community well-being. Received October 18, 2024.